

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	BRS	L1	254	(ticket or reservation or flight) near3 (firming or confirm or confirming)	EPO; JPO; DERWEN T	2003/04/02 15:19
2	BRS	L2	117	(ticket or reservation or flight) near (firming or confirm or confirming)	EPO; JPO; DERWEN T	2003/04/02 15:24

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	BRS	L1	254	(ticket or reservation or flight) near3 (firming or confirm or confirming)	EPO; JPO; DERWEN T	2003/04/02 15:19
2	BRS	L2	117	(ticket or reservation or flight) near (firming or confirm or confirming)	EPO; JPO; DERWEN T	2003/04/02 15:24
3	BRS	L3	116	(reservation) near3 (cancel or cancelling)	USPAT	2003/04/02 15:25
4	BRS	L4	109	(reservation) near3 (cancel or cancelling)	EPO; JPO; DERWEN T	2003/04/02 15:25

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	IS&R	L1	161	(705/5).CCLS.	USPAT	2003/04/02 13:28
2	IS&R	L2	75	(705/6).CCLS.	USPAT	2003/04/02 13:28
3	BRS	L6	244	(ticket or reservation or flight) near3 (firming or confirm or confirming)	USPAT	2003/04/02 13:40
4	BRS	L7	0	(ticket or reservation or flight) near3 (firming)	USPAT	2003/04/02 13:39
5	BRS	L8	13	(ticket or reservation or flight) and (firming)	USPAT	2003/04/02 13:40
6	BRS	L9	0	(flight) near5 (firming)	USPAT	2003/04/02 13:40
7	BRS	L10	243	(ticket or reservation or flight) near3 (firming or confirm or confirming) and (date or time or type or code)	USPAT	2003/04/02 14:31
8	BRS	L11	73	(ticket or reservation or flight) near3 (firming or confirm or confirming) and (date or time or type or code) and (cancel or canceling)	USPAT	2003/04/02 13:47
9	BRS	L12	100	(ticket or reservation or flight) near (firming or confirm or confirming)	USPAT	2003/04/02 14:32

### Status: Path 1 or [Dialog Information Services via Modem]

### Status: Initializing TCP/IP using (UseTelnetProto 1 ServiceID pto-dialog)  
Trying 31060000009999...Open

DIALOG INFORMATION SERVICES

PLEASE LOGON:

\*\*\*\*\* HHHHHHHH SSSSSSS?

### Status: Signing onto Dialog

\*\*\*\*\*

ENTER PASSWORD:

\*\*\*\*\* HHHHHHHH SSSSSSS? \*\*\*\*\*

Welcome to DIALOG

### Status: Connected

Dialog level 02.12.60D

Last logoff: 31mar03 10:51:47

Logon file405 03apr03 07:05:43

\*\*\* ANNOUNCEMENT \*\*\*

\*\*\*

--File 515 D&B Dun's Electronic Business Directory is now online completely updated and redesigned. For details, see HELP NEWS 515.

\*\*\*

--File 990 - NewsRoom now contains October 2002 to present records.  
File 993 - NewsRoom archive contains 2002 records from January 2002-September 2002. To search all 2002 records, BEGIN 990,993 or B NEWS2002

\*\*\*

--Alerts have been enhanced to allow a single Alert profile to be stored and run against multiple files. Duplicate removal is available across files and for up to 12 months. The Alert may be run according to the file's update frequency or according to a custom calendar-based schedule. There are no additional prices for these enhanced features. See HELP ALERT for more information.

\*\*\*

--U.S. Patents Fulltext (File 654) has been redesigned with new search and display features. See HELP NEWS 654 for information.

\*\*\*

--Connect Time joins DialUnits as pricing options on Dialog. See HELP CONNECT for information.

\*\*\*

--CLAIMS/US Patents (Files 340,341, 942) have been enhanced with both application and grant publication level in a single record. See HELP NEWS 340 for information.

\*\*\*

--SourceOne patents are now delivered to your email inbox as PDF replacing TIFF delivery. See HELP SOURCE1 for more information.

\*\*\*

--Important news for public and academic libraries. See HELP LIBRARY for more information.

\*\*\*

--Important Notice to Freelance Authors--  
See HELP FREELANCE for more information

\*\*\*

For information about the access to file 43 please see Help News43.

\*\*\*

NEW FILES RELEASED

\*\*\*Dialog NewsRoom - Current 3-4 months (File 990)

\*\*\*Dialog NewsRoom - 2002 Archive (File 993)

\*\*\*Dialog NewsRoom - 2001 Archive (File 994)

\*\*\*Dialog NewsRoom - 2000 Archive (File 995)

\*\*\*TRADEMARKSCAN-Finland (File 679)

\*\*\*TRADEMARKSCAN-Norway (File 678)

UPDATING RESUMED

\*\*\*Delphes European Business (File 481)

\*\*\*

RELOADED

\*\*\*D&B Dun's Electronic Business Directory (File 515)

\*\*\*U.S. Patents Fulltext 1976-current (File 654)

\*\*\*Population Demographics (File 581)

\*\*\*Kompass Western Europe (File 590)

\*\*\*D&B - Dun's Market Identifiers (File 516)

REMOVED

\*\*\*Chicago Tribune (File 632)

\*\*\*Fort Lauderdale Sun Sentinel (File 497)

\*\*\*The Orlando Sentinel (File 705)

\*\*\*Newport News Daily Press (File 747)

\*\*\*U.S. Patents Fulltext 1980-1989 (File 653)

\*\*\*TOXNET data is added to ToxFile (F156)

\*\*\*New document supplier\*\*\*

IMED has been changed to INFOTRIE (see HELP OINFOTRI)

>>> Enter BEGIN HOMEBASE for Dialog Announcements <<<  
>>> of new databases, price changes, etc. <<<

\*\*\*\*

COREFULL is set ON as an alias for 15,9,623,810,275,624,636,621,813,16,160,148,20.  
COREABS is set ON as an alias for 77,35,593,65,2,233,99,473,474,475.  
COREALL is set ON as an alias for COREFULL,COREABS.  
SOFTFULL is set ON as an alias for 278,634,256.  
EUROFULL is set ON as an alias for 348,349.  
JAPOABS is set ON as an alias for 347.  
HEALTHFULL is set ON as an alias for 442,149,43,444.  
HEALTHABS is set ON as an alias for 5,73,151,155,34,434.  
DRUGFULL is set ON as an alias for 455,129,130.  
DRUGABS is set ON as an alias for 74,42.  
INSURANCEFULL is set ON as an alias for 625,637.  
INSURANCEABS is set ON as an alias for 169.  
TRANSPORTFULL is set ON as an alias for 80,637.  
TRANSPORTABS is set ON as an alias for 108,6,63.  
ADVERTISINGFULL is set ON as an alias for 635,570,PAPERSMJ,PAPERSEU.  
INVENTORYABS is set ON as an alias for 8,14,94,6,34,434,7.  
BANKINGFULL is set ON as an alias for 625,268,626,267.  
BANKINGABS is set ON as an alias for 139.  
HEALTHALL is set ON as an alias for COREFULL,COREABS,HEALTHFULL,HEALTHABS.  
INSURANCEALL is set ON as an alias for COREFULL,COREABS,INSURANCEFULL,INSURANCEABS.  
RESERVATIONALL is set ON as an alias for COREFULL, COREABS.  
OPERATIONSALL is set ON as an alias for COREFULL,COREABS,INVENTORYABS.  
TRANSPORTALL is set ON as an alias for COREFULL,COREABS,TRANSPORTFULL,TRANSPORTABS.  
ADVERTISINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGFULL.  
SHOPPINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGALL,47.  
INVENTORYALL is set ON as an alias for COREFULL,COREABS,INVENTORYFULL.  
BANKINGALL is set ON as an alias for COREFULL,COREABS,BANKINGFULL,BANKINGABS.  
PORTFOLIOALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.  
TRADINGALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.  
CREDITALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.  
FUNDSALL is set ON as an alias for COREFULL,COREABS,BANKINGALL,608.

\* \* \* \*

SYSTEM:HOME

Cost is in DialUnits

Menu System II: D2 version 1.7.8 term=ASCII

\*\*\* DIALOG HOMEBASE(SM) Main Menu \*\*\*

Information:

1. Announcements (new files, reloads, etc.)
2. Database, Rates, & Command Descriptions

3. Help in Choosing Databases for Your Topic
4. Customer Services (telephone assistance, training, seminars, etc.)
5. Product Descriptions

Connections:

6. DIALOG(R) Document Delivery
7. Data Star(R)

(c) 2000 The Dialog Corporation plc

All rights reserved.

/H = Help

/L = Logoff

/NOMENU = Command Mode

Enter an option number to view information or to connect to an online service. Enter a BEGIN command plus a file number to search a database (e.g., B1 for ERIC).

?s corefull, coreabs

>>Invalid Option Number

\*\*\* DIALOG HOMEBASE(SM) Main Menu \*\*\*

Information:

1. Announcements (new files, reloads, etc.)
2. Database, Rates, & Command Descriptions
3. Help in Choosing Databases for Your Topic
4. Customer Services (telephone assistance, training, seminars, etc.)
5. Product Descriptions

Connections:

6. DIALOG(R) Document Delivery
7. Data Star(R)

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All rights reserved.

/H = Help

/L = Logoff

/NOMENU = Command Mode

Enter an option number to view information or to connect to an online service. Enter a BEGIN command plus a file number to search a database (e.g., B1 for ERIC).

?b corefull, coreabs

>>> 77 does not exist

>>>1 of the specified files is not available

03apr03 07:06:11 User242933 Session D152.1

\$0.00 0.179 DialUnits FileHomeBase

\$0.00 Estimated cost FileHomeBase

\$0.10 TELNET

\$0.10 Estimated cost this search

\$0.10 Estimated total session cost 0.179 DialUnits

SYSTEM:OS - DIALOG OneSearch

File 15:ABI/Inform(R) 1971-2003/Apr 02

(c) 2003 ProQuest Info&Learning

**\*File 15: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**

File 9:Business & Industry(R) Jul/1994-2003/Apr 02

(c) 2003 Resp. DB Svcs.

File 623:Business Week 1985-2003/Apr 02

(c) 2003 The McGraw-Hill Companies Inc

File 810:Business Wire 1986-1999/Feb 28

(c) 1999 Business Wire

File 275:Gale Group Computer DB(TM) 1983-2003/Apr 02

(c) 2003 The Gale Group

File 624:McGraw-Hill Publications 1985-2003/Apr 02

(c) 2003 McGraw-Hill Co. Inc

File 636:Gale Group Newsletter DB(TM) 1987-2003/Apr 02

(c) 2003 The Gale Group  
 File 621:Gale Group New Prod.Annou.(R) 1985-2003/Apr 02  
 (c) 2003 The Gale Group  
 File 813:PR Newswire 1987-1999/Apr 30  
 (c) 1999 PR Newswire Association Inc  
 File 16:Gale Group PROMT(R) 1990-2003/Apr 01  
 (c) 2003 The Gale Group  
**\*File 16: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**  
 File 160:Gale Group PROMT(R) 1972-1989  
 (c) 1999 The Gale Group  
 File 148:Gale Group Trade & Industry DB 1976-2003/Apr 01  
 (c)2003 The Gale Group  
**\*File 148: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**  
 File 20:Dialog Global Reporter 1997-2003/Apr 03  
 (c) 2003 The Dialog Corp.  
 File 35:Dissertation Abs Online 1861-2003/Mar  
 (c) 2003 ProQuest Info&Learning  
 File 593:KOMPASS Central/Eastern Europe 2003/Jan  
 (c) 2003 KOMPASS Intl.  
 File 65:Inside Conferences 1993-2003/Mar W5  
 (c) 2003 BLDSC all rts. reserv.  
 File 2:INSPEC 1969-2003/Mar W4  
 (c) 2003 Institution of Electrical Engineers  
**\*File 2: Alert feature enhanced for multiple files, duplicates removal, customized scheduling. See HELP ALERT.**  
 File 233:Internet & Personal Comp. Abs. 1981-2003/Feb  
 (c) 2003 Info. Today Inc.  
 File 99:Wilson Appl. Sci & Tech Abs 1983-2003/Feb  
 (c) 2003 The HW Wilson Co.  
 File 473:FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02  
 (c) 2001 THE NEW YORK TIMES  
**\*File 473: This file will not update after March 31, 2001.**  
 It will remain on Dialog as a closed file.  
 File 474:New York Times Abs 1969-2003/Apr 02  
 (c) 2003 The New York Times  
 File 475:Wall Street Journal Abs 1973-2003/Apr 02  
 (c) 2003 The New York Times

Set	Items	Description
---	-----	-----
?s (ticket or tickets or reservation or reservations or flight or flights) (n3) (firming or confirm or confirms or confirming)		
Processed 10 of 22 files ...		
Processing		
Completed processing all files		
	435451	TICKET
	465165	TICKETS
	202779	RESERVATION
	301892	RESERVATIONS
	928070	FLIGHT
	486013	FLIGHTS
	33388	FIRMING
	460988	CONFIRM
	281713	CONFIRMS
	129947	CONFIRMING
S1	4047	(TICKET OR TICKETS OR RESERVATION OR RESERVATIONS OR FLIGHT OR FLIGHTS) (N3) (FIRMING OR CONFIRM OR CONFIRMS OR CONFIRMING)
?s s1 and firming		
	4047	S1
	33388	FIRMING
S2	226	S1 AND FIRMING
?s s2 and (cancel or cancels or cancelling or bump or bumps or bumping)		
	226	S2
	157955	CANCEL

33509 CANCELS  
26676 CANCELLING  
56281 BUMP  
35945 BUMPS  
19582 BUMPING  
S3 32 S2 AND (CANCEL OR CANCELS OR CANCELLING OR BUMP OR BUMPS  
OR BUMPING)

*Consider all*

?type s3/3,ab/all

>>>No matching display code(s) found in file(s): 65, 593, 623-624, 810, 813

**3/3,AB/1 (Item 1 from file: 15)**  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2003 ProQuest Info&Learning. All rts. reserv.

01905263 05-56255

**Turning bookings into passengers**

Henderson, Donna K

Air Transport World v36n10 PP: 109-110 Oct 1999 ISSN: 0002-2543

JRNL CODE: ATW

WORD COUNT: 932

ABSTRACT: Ticketed passengers are much more likely to show up for a flight than those who merely hold reservations, and a simple way to transform bookings into seat-occupying bodies is to enforce ticketing time limits on the travel agencies that generate up to 80% of an airline's business. This is the premise behind the robotic **flight - firming** product developed by Airline Automation Inc. of Tucson, Arizona, and now in use by nearly a dozen carriers and being tested by several others. The application identifies travel agency PNRs without associated ticket numbers and notifies the agency of the ticketing deadline via an OSI message. If a ticket has not been issued by the deadline, the software takes whatever action the customer airline specifies.

**3/3,AB/2 (Item 1 from file: 624)**  
DIALOG(R)File 624:McGraw-Hill Publications  
(c) 2003 McGraw-Hill Co. Inc. All rts. reserv.

01060359

**Aerolineas Argentinas To Use Airline Automation Software**

Aviation Daily December 21, 1999; Pg 4; Vol. 338, No. 56

Journal Code: AD ISSN: 0193-4597

Word Count: 57 \*Full text available in Formats 5, 7 and 9\*

**3/3,AB/3 (Item 1 from file: 621)**  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

03400748 Supplier Number: 99143298

**Alaska Airlines Enhances Flight Firming with Super Dupe Snooper from AAI.**

Business Wire, p5011

March 25, 2003

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 406

**3/3,AB/4 (Item 2 from file: 621)**  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

03365969 Supplier Number: 97445645

**Aloha Airlines Enhances Flight Firming with Super Dupe Snooper from AAI.**



Business Wire, p005  
Feb 11, 2003  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 426

**3/3,AB/5 (Item 3 from file: 621)**  
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02756293 Supplier Number: 67928827  
**AAI's Automated Flight Firming System - Volume Records And Low No-Shows in November.**  
PR Newswire, p7092  
Dec 13, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 221

**3/3,AB/6 (Item 4 from file: 621)**  
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02737402 Supplier Number: 67454909  
**Frontier Airlines Begins Systemwide Flight Firming Using AAI's Automated System.**  
PR Newswire, pNA  
Nov 16, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 249

**3/3,AB/7 (Item 5 from file: 621)**  
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02660327 Supplier Number: 65504635  
**Airline Automation Inc. Files U.S. Patent Application For Automated Flight Firming System.**  
PR Newswire, pNA  
Sept 27, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 204

**3/3,AB/8 (Item 6 from file: 621)**  
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02256924 Supplier Number: 58178325  
**Aerolineas Argentinas Chooses AAI's Automated Flight Firming System.**  
PR Newswire, p0742  
Dec 13, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 248

**3/3,AB/9 (Item 7 from file: 621)**  
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02227578 Supplier Number: 57474868

**AAI Tools Identify Specious Bookings in Real-Time.**  
PR Newswire, p1447  
Nov 10, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 251

**3/3,AB/10 (Item 1 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

10340971 Supplier Number: 99143298  
**Alaska Airlines Enhances Flight Firming with Super Dupe Snooper from AAI.**  
Business Wire, p5011  
March 25, 2003  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 406

**3/3,AB/11 (Item 2 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

10082780 Supplier Number: 86430395  
**Carriers melding revenue mgmt. and CRM systems. (Special Report: Yield Management).**  
Jonas, David  
Business Travel News, v18, n6, p18(1)  
March 26, 2001  
Language: English Record Type: Fulltext  
Document Type: Newspaper; Trade  
Word Count: 1208

**3/3,AB/12 (Item 3 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

08137507 Supplier Number: 67928827  
**AAI's Automated Flight Firming System - Volume Records And Low No-Shows in November.**  
PR Newswire, p7092  
Dec 13, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 221

**3/3,AB/13 (Item 4 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

08084856 Supplier Number: 67454909  
**Frontier Airlines Begins Systemwide Flight Firming Using AAI's Automated System.**  
PR Newswire, pNA  
Nov 16, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 249

**3/3,AB/14 (Item 5 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

07848152 Supplier Number: 65504635

**Airline Automation Inc. Files U.S. Patent Application For Automated Flight Firming System.**

PR Newswire, pNA

Sept 27, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 204

**3/3,AB/15 (Item 6 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

06865705 Supplier Number: 58178325

**Aerolineas Argentinas Chooses AAI's Automated Flight Firming System.**

PR Newswire, p0742

Dec 13, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 248

**3/3,AB/16 (Item 7 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

06796292 Supplier Number: 57474868

**AAI Tools Identify Fictitious Bookings in Real-Time.**

PR Newswire, p1447

Nov 10, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 251

**3/3,AB/17 (Item 8 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

06753116 Supplier Number: 56541660

**Turning bookings into passengers.**

Henderson, Danna K.

Air Transport World, v36, n10, p109

Oct, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 936

**3/3,AB/18 (Item 1 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2003 The Gale Group. All rts. reserv.

15644470 SUPPLIER NUMBER: 99143298 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Alaska Airlines Enhances Flight Firming with Super Dupe Snooper from AAI.**

Business Wire, 5011

March 25, 2003

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 406 LINE COUNT: 00038

**3/3,AB/19 (Item 2 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2003 The Gale Group. All rts. reserv.

15446697 SUPPLIER NUMBER: 97445645 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Aloha Airlines Enhances Flight Firming with Super Dupe Snooper from  
AAI.**  
Business Wire, 0053  
Feb 11, 2003  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 426 LINE COUNT: 00040

**3/3,AB/20 (Item 3 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12888823 SUPPLIER NUMBER: 67928827 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**AAI's Automated Flight Firming System - Volume Records And Low No-Shows  
in November.**  
PR Newswire, 7092  
Dec 13, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 221 LINE COUNT: 00022

**3/3,AB/21 (Item 4 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12836017 SUPPLIER NUMBER: 67454909 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Frontier Airlines Begins Systemwide Flight Firming Using AAI's  
Automated System.**  
PR Newswire, NA  
Nov 16, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 249 LINE COUNT: 00024

**3/3,AB/22 (Item 5 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12623051 SUPPLIER NUMBER: 65504635 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Airline Automation Inc. Files U.S. Patent Application For Automated Flight  
Firming System.**  
PR Newswire, NA  
Sept 27, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 215 LINE COUNT: 00021

**3/3,AB/23 (Item 6 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11599423 SUPPLIER NUMBER: 56541660 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Turning bookings into passengers.**  
Henderson, Danna K.  
Air Transport World, 36, 10, 109  
Oct, 1999  
ISSN: 0002-2543 LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1008 LINE COUNT: 00080

**3/3,AB/24 (Item 7 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11569832 SUPPLIER NUMBER: 58178325 (USE FORM 7 OR 9 FOR FULL TEXT)  
**Aerolineas Argentinas Chooses AAI's Automated Flight Firming System.**  
PR Newswire, 0742  
Dec 13, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 265 LINE COUNT: 00026

**3/3,AB/25 (Item 8 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11486163 SUPPLIER NUMBER: 57474868 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**AAI Tools Identify Fictitious Bookings in Real-Time.**  
PR Newswire, 1447  
Nov 10, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 261 LINE COUNT: 00025

**3/3,AB/26 (Item 1 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2003 The Dialog Corp. All rts. reserv.

28268533  
**Alaska Airlines Enhances Flight Firming with Super Dupe Snooper from AAI**  
BUSINESS WIRE  
March 25, 2003  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 379

TUCSON, Ariz.--(BUSINESS WIRE)--March 25, 2003--Airline Automation Inc. announces that Alaska Airlines has installed Super Dupe Snooper(TM) -- an enhancement to AAI's Automated **Flight Firming** services.

Super Dupe Snooper(TM) replaces a labor-intensive, in-house process for Alaska and significantly enhances Alaska's existing capabilities to detect and remove duplicate reservations, dramatically reducing the variability of no-show levels and reducing seat spoilage. Most importantly, it frees up inventory for those customers who wish to travel on popular flights that may have been previously sold out.

**3/3,AB/27 (Item 2 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
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27499004  
**Aloha Airlines Enhances Flight Firming with Super Dupe Snooper from AAI**  
BUSINESS WIRE  
February 11, 2003  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 399

TUCSON, Ariz.--(BUSINESS WIRE)--Feb. 11, 2003--Airline Automation Inc. announces that Aloha Airlines has signed a contract for Super Dupe Snooper(TM) -- an enhancement to AAI's Automated **Flight Firming** services.

Super Dupe Snooper(TM) replaces a labor-intensive, in-house process for Aloha and enhances Aloha's existing capabilities to detect and remove duplicate reservations, dramatically reducing the variability of no-show levels and reducing spoilage.

**3/3,AB/28 (Item 3 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter

14216701

**AAI's Automated Flight Firming System - Volume Records And Low No-Shows  
in November**

PR NEWSWIRE

December 13, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 211

TUCSON, Ariz., Dec. 13 /PRNewswire/ -- Airline Automation, Inc. (AAI), the Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced operating statistics for its automated **flight firming** system for November 2000.

During November, AAI's automated **flight firming** application reviewed 38,756,742 passenger segments for compliance to its customer's individual ticketing requirements. This was an increase of over 30% from the previous record set in September 2000. In addition, these almost 39 million passenger segments were analyzed to detect and **cancel** duplicate segments, duplicate PNRs, fictitious names, and put through other customer-specific booking audits. As a result, 1.9 million non-productive segments were removed from AAI's customer's flight inventories, making these seats available for re-sale to other customers.

**3/3,AB/29 (Item 4 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter

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13819544

**Frontier Airlines Begins Systemwide Flight Firming Using AAI's  
Automated System**

PR NEWSWIRE

November 16, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 246

TUCSON, Ariz., Nov. 16 /PRNewswire/ -- After a month of testing on selected markets, today Frontier Airlines began using AAI's automated **flight firming** application on all of its flights systemwide. During the trial period Frontier was able to test the application on a select group of markets and ensure that the ticketing time limit rules were being applied correctly, as well as devise several custom processes to address the carrier's particular needs for unique users.

Beginning November 15th AAI's automated **flight firming** process will review all reservations coming in to the Frontier system and assign unticketed bookings with the appropriate ticketing time limit request. These requests will then be sent back to the booking agency with a deadline by which the ticket must be issued. The process will then review the booking after the expiration of the deadline and determine whether a valid ticket has been issued, and **cancel** unticketed bookings.

**3/3,AB/30 (Item 5 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter

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13033435

**Airline Automation Inc. Files U.S. Patent Application For Automated Flight  
Firming System**

PR NEWSWIRE

September 27, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 211

TUCSON, Ariz., Sept. 27 /PRNewswire/ -- Airline Automation, Inc. (AAI), a Tucson, Arizona based Application Service Provider specializing in

airline and travel industry applications, today announced it had filed a U.S. Patent application for its automated **flight firming** system.

The application was filed on Friday September 22, 2000 under the title "Automated Method and System for Recognizing Unfulfilled Obligations and Initiating Steps to Convert said Obligations to a Fulfilled Status or to a Null Status for Resale."

**3/3,AB/31 (Item 6 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
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08686092

**Aerolineas Argentinas Chooses AAI's Automated Flight Firming System**

PR NEWSWIRE

December 13, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 253

TUCSON, Ariz., Dec. 13 /PRNewswire/ -- Airline Automation Inc. today announced that Aerolineas Argentinas has selected AAI's automated **flight firming** application, called Predator(TM), as its **flight firming** system. In addition to the **flight firming** services, Aerolineas Argentinas will also employ AAI's Troll application-which identifies PNR's with fictitious names, and Dupe Snooper-an application that identifies and **cancels** duplicate bookings.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's Predator(TM) robotics applications will provide to Aerolineas Argentinas the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage while increasing the onboard load factor on sold out flights.

**3/3,AB/32 (Item 7 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
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08165006

**AAI Tools Identify Fictitious Bookings in Real-Time**

PR NEWSWIRE

November 10, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 253

TUCSON, Ariz., Nov. 10 /PRNewswire/ -- Airline Automation Inc. today announced the development and implementation of two new automated processes to identify fictitious and speculative airline bookings. Both processes work in conjunction with the Predator(TM) automated **flight firming** process while not adding to the high speed message count in the carrier's multi host system.

The fictitious name processor, called Troll, identifies and records suspected fictitious names and their record locators and automatically sends this information to customers via e-mail at the end of each day. The Troll works off of a standard database of fictitious names as well as any specialized lists provided by AAI's customers, including foreign languages. In addition, the Troll recognizes consecutive single character first initials (e.g. A/B/C, T/O/M, etc).

?

PLEASE ENTER A COMMAND OR BE LOGGED OFF IN 5 MINUTES

?type s3/1,7,9,17,23,25,32

>>>Format 32 is not valid in file 15

>>>Format 32 is not valid in file 9

>>>Format 32 is not valid in file 623

>>>Format 32 is not valid in file 810

>>>Format 32 is not valid in file 275  
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>>>Format 32 is not valid in file 16  
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>>>Format 32 is not valid in file 148  
>>>Format 32 is not valid in file 20  
>>>Format 32 is not valid in file 35  
>>>Format 32 is not valid in file 65  
>>>Format 32 is not valid in file 2  
>>>Format 32 is not valid in file 233  
>>>Format 32 is not valid in file 99  
>>>Format 32 is not valid in file 473  
>>>Format 32 is not valid in file 474  
>>>Format 32 is not valid in file 475  
?type s3/3,9/1,7,9,17,23,25,32

3/9/1 (Item 1 from file: 15)  
DIALOG(R) File 15:ABI/Inform(R)  
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01905263 05-56255

**Turning bookings into passengers**

Henderson, Donna K

Air Transport World v36n10 PP: 109-110 Oct 1999 ISSN: 0002-2543

JRNL CODE: ATW

DOC TYPE: Journal article LANGUAGE: English LENGTH: 2 Pages

WORD COUNT: 932

**ABSTRACT:** Ticketed passengers are much more likely to show up for a flight than those who merely hold reservations, and a simple way to transform bookings into seat-occupying bodies is to enforce ticketing time limits on the travel agencies that generate up to 80% of an airline's business. This is the premise behind the robotic **flight - firming** product developed by Airline Automation Inc. of Tucson, Arizona, and now in use by nearly a dozen carriers and being tested by several others. The application identifies travel agency PNRs without associated ticket numbers and notifies the agency of the ticketing deadline via an OSI message. If a ticket has not been issued by the deadline, the software takes whatever action the customer airline specifies.

**TEXT:** Headnote:

**Flight firming** boosts revenues by enforcing ticketing time limits

Ticketed passengers are much more likely to show up for a flight than those who merely hold reservations, and a simple way to transform bookings into seat-occupying bodies is to enforce ticketing time limits on the travel agencies that generate up to 80% of an airline's business.

This is the premise behind the robotic **flight - firming** product developed by Airline Automation Inc. of Tucson, Ariz., and now in use by nearly a dozen carriers and being tested by several others, including Delta and Mexicana. Offered in service bureau form, **flight firming** is a module of AAI's Predator line, which "deals with most of the back-office reservations processing that airlines have to do," says Executive VP Frank Arciuolo.

The automated **flight - firming** tool was an outgrowth of the company's work in auditing CRS booking fees for a number of airlines and submitting requests for refunds for bogus or speculative bookings. "Customers began asking us, 'how can we stop these bookings before the fact instead of trying to get refunds after the fact?'," Arciuolo says. At the same time, customer Tower Air was "looking for a way to reduce its no-show factor, seat spoilage and oversales, which were getting out of hand." Initially called Pre-Audit, the application developed by AAI identifies travel agency PNRs without associated ticket numbers and notifies the



agency of the ticketing deadline via an OSI message. If a ticket has not been issued by the deadline, the software takes whatever action the customer airline specifies-- **cancels** the reservation, issues another warning or sends the PNR to a queue, for example. The airline's criteria are fully customizable, says Arciuolo; "you can have rules based on booking date, departure date, class of service, seasonality, whatever."

**Flight firming** "is not a new concept; airline revenue managers have been **firming flights** for years," he notes. But without automation it is a manpower-intensive process that a carrier usually performs only when it appears that a serious overbooking situation is developing.

AAI's robot, on the other hand, continuously "sweeps" flights out as far as 335 days, pulling out PNRs without ticketing data attached and assigning them a ticketing time limit. "We kind of act like a satellite reservations office," Arciuolo explains. "We have access into the airline's GDS partition and we hum along here just like we are them. They see the same things we do in terms of bookings and we both can check to see what the other is doing."

Although most GDSs automatically send a ticket number to an airline when a ticket is issued by a travel agency, "the airlines don't have the bodies to check when they should have a ticket number and do not. We provide the enforcement link, which is the cancellation." He believes that AAI's product, which interfaces with all of the major GDSs, is the only one of its kind on the market.

Aimed at high-load-factor operations, **flight firming** can reduce both no-shows and overbooking, he says. As the no-show level becomes more predictable, the overbooking level can be refined with a fair degree of confidence. "The airline can overbook to 110% as opposed to 130-140%," he notes.

Revenues are enhanced because unticketed seats are returned to inventory for resale to paying passengers, supposedly sold-out flights leave with fewer empty seats, and **bumping** and its associated costs are reduced.

AAI has conducted a number of studies that confirm these assumptions. In one example it compared the average load factor on sold-out firmed flights over the Thanksgiving holiday with non-firmed flights from the previous year and found that the load factor improved to 95.9% from 90.8%. "Another way of saying this is that sold-out flights during the firmed period generated more revenue than sold-out flights during the nonfirmed period," Arciuolo says.

The **flight - firming** module also can help an airline focus on potential abuse, for example by advising of a PNR that is processed for ticketing time limits several times, a possible indication of "churning." In service classes without ticketing time limits, it can scan for duplicate or fictitious-name bookings, another means of reducing seat spoilage.

Although travel agencies initially were somewhat alarmed at receiving messages from a robot, "the agencies that are good customers of our airlines see a positive in that the seats they're trying to book for real customers are available longer," Arciuolo says. "Their business is issuing tickets; they don't make any money just making bookings." As for airlines, "they're a little alarmed at first because their gross bookings go down because we're getting rid of the chaff, but they find that their net bookings stay the same."

The latest carrier to sign up for **flight firming** was Hawaiian. Other customers in addition to Tower Air include Aviateca, BWIA, COPA, Lacs, Midway, National, NICA, Reno Air/American and TACA.

The service bureau concept allows AAI to offer around-the-clock **flight firming** at "an extremely reasonable price"--about the cost of one revenue analyst for an airline carrying 150,000 passengers a month--says Arciuolo. No special hardware or software is required on the part of the airline. Pricing is based on boardings per month--"pretty much a monthly operating

lease with a one-year or two-year commitment."

The system pays for itself "literally from day one for an airline with 65-70% load factors," he says. "Those kinds of load factors mean that peak flights are sold out and there is spillage or spoilage. We find that benefit is 17 to 20 times the cost."

AAI's customers apparently agree. "So far, no one who has signed up for **flight firming** has cancelled," Arciuolo notes.

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COMPANY NAMES:

Airline Automation Inc

GEOGRAPHIC NAMES: US

DESCRIPTORS: Software packages; Airlines; Travel agencies; Reservation systems

CLASSIFICATION CODES: 5240 (CN=Software & systems); 8350 (CN=Transportation industry); 9190 (CN=United States)

**3/9/7 (Item 5 from file: 621)**

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

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02660327 Supplier Number: 65504635 (THIS IS THE FULLTEXT)

**Airline Automation Inc. Files U.S. Patent Application For Automated Flight Firming System.**

PR Newswire, pNA

Sept 27, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 204

TEXT:

TUCSON, Ariz., Sept. 27 /PRNewswire/ --

Airline Automation, Inc. (AAI), a Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced it had filed a U.S. Patent application for its automated **flight firming** system.

The application was filed on Friday September 22, 2000 under the title "Automated Method and System for Recognizing Unfulfilled Obligations and Initiating Steps to Convert said Obligations to a Fulfilled Status or to a Null Status for Resale."

"Our Patent attorneys came up with the title of the application, which sounds more like a subpoena than the name of a product. However, we are happy this has been filed and look forward to a successful review of our application," said Frank Arciuolo, Executive Vice President of AAI.

The automated **flight firming** system reviews all bookings coming in to an airline's reservation system and assigns ticketing time limits (TTLs) to those unticketed reservations. When the TTLs expire with no ticket being issued, the system **cancels** the unticketed space, making it available for resale. AAI also provides applications that identify and remove reservations with fictitious names as well as duplicate reservations.

For more information, visit the AAI web site at <http://www.AirlineAutomation.com> or call 1-800-369-5875.

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PUBLISHER NAME: PR Newswire Association, Inc.

COMPANY NAMES: \*Airline Automation Inc.

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

**3/9/9 (Item 7 from file: 621)**

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

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02227578 Supplier Number: 57474868 (THIS IS THE FULLTEXT)

**AAI Tools Identify Fictitious Bookings in Real-Time.**

PR Newswire, p1447

Nov 10, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 251

**TEXT:**

TUCSON, Ariz., Nov. 10 /PRNewswire/ -- Airline Automation Inc. today announced the development and implementation of two new automated processes to identify fictitious and speculative airline bookings. Both processes work in conjunction with the Predator(TM) automated **flight firming** process while not adding to the high speed message count in the carrier's multi host system.

The fictitious name processor, called Troll, identifies and records suspected fictitious names and their record locators and automatically sends this information to customers via e-mail at the end of each day. The Troll works off of a standard database of fictitious names as well as any specialized lists provided by AAI's customers, including foreign languages. In addition, the Troll recognizes consecutive single character first initials (e.g. A/B/C, T/O/M, etc).

The duplicate flight processor, called Dupe Snooper, identifies duplicate segments in the same PNR and **cancels** the duplicate segments immediately. In addition, AAI is developing an enhanced version that identifies duplicate bookings in different PNR's, that is expected to be in Beta testing by mid-December.

"Enforcing ticketing time limit rules is the best way to get rid of fictitious and speculative bookings," said Don Scheer, Chief Information Officer at AAI. "However, these new tools are effective in removing speculative bookings in premium classes or fare classes where there are no advanced ticketing requirements.

AAI provides **flight firming** and other services to over 30 domestic and international airlines. For more information, visit the AAI web site at <http://www.airauto.com> or call 1-800-369-5875.

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PUBLISHER NAME: PR Newswire Association, Inc.

COMPANY NAMES: \*Airline Automation Inc.

GEOGRAPHIC NAMES: \*1USA (United States)

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

**3/9/17 (Item 8 from file: 16)**

DIALOG(R) File 16:Gale Group PROMT(R)

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06753116 Supplier Number: 56541660 (THIS IS THE FULLTEXT)

**Turning bookings into passengers.**

Henderson, Danna K.

Air Transport World, v36, n10, p109

Oct, 1999

ISSN: 0002-2543

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 936

**TEXT:**

**Flight firming** boosts revenues by enforcing ticketing time limits

Ticketed passengers are much more likely to show up for a flight than those who merely hold reservations, and a simple way to transform bookings into seat-occupying bodies is to enforce ticketing time limits on the travel agencies that generate up to 80% of an airline's business.

This is the premise behind the robotic **flight - firming** product developed by Airline Automation Inc. of Tucson, Ariz., and now in use by nearly a dozen carriers and being tested by several others, including Delta and Mexicana. Offered in service bureau form, **flight firming** is a module of AAI's Predator line, which "deals with most of the back-office reservations processing that airlines have to do," says Executive VP Frank

Arciuolo..

The automated **flight - firming** tool was an outgrowth of the company's work in auditing CR8 booking fees for a number of airlines and submitting requests for refunds for bogus or speculative bookings. "Customers began asking us, 'how can we stop these bookings before the fact instead of trying to get refunds after the fact?'," Arciuolo says. At the same time, customer Tower Air was "looking for a way to reduce its no-show factor, seat spoilage and oversales, which were getting out of hand."

Initially called Pre-Audit, the application developed by AM identifies travel agency PNRs without associated ticket numbers and notifies the agency of the ticketing deadline via an 081 message. If a ticket has not been issued by the deadline, the software takes whatever action the customer airline specifies-- **cancels** the reservation, issues another warning or sends the PNR to a queue, for example. The airline's criteria are fully customizable, says Arciuolo; "you can have rules based on booking date, departure date, class of service, seasonality, whatever."

**Flight firming** "is not a new concept; airline revenue managers have been **firming flights** for years," he notes. But without automation it is a manpower-intensive process that a carrier usually performs only when it appears that a serious overbooking situation is developing.

AAI's robot, on the other hand, continuously "sweeps" flights out as far as 335 days, pulling out PNRs without ticketing data attached and assigning them a ticketing time limit. "We kind of act like a satellite reservations office," Arciuolo explains. "We have access into the airline's GDS partition and we hum along here just like we are them. They see the same things we do in terms of bookings and we both can check to see what the other is doing."

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Aimed at high-load-factor operations, **flight firming** can reduce both no-shows and overbooking, he says. As the no-show level becomes more predictable, the overbooking level can be refined with a fair degree of confidence. "The airline can overbook to 110% as opposed to 130-140%," he notes.

Revenues are enhanced because unticketed seats are returned to inventory for resale to paying passengers, supposedly sold-out flights leave with fewer empty seats, and **bumping** and its associated costs are reduced.

AAI has conducted a number of studies that confirm these assumptions. In one example it compared the average load factor on sold-out firmed flights over the Thanksgiving holiday with non-firmed flights from the previous year and found that the load factor improved to 95.9% from 90.8%. "Another way of saying this is that sold-out flights during the firmed period generated more revenue than sold-out flights during the nonfirmed period," Arciuolo says.

The **flight - firming** module also can help an airline focus on potential abuse, for example by advising of a PNR that is processed for ticketing time limits several times, a possible indication of "churning." In service classes without ticketing time limits, it can scan for duplicate or fictitious-name bookings, another means of reducing seat spoilage.

Although travel agencies initially were somewhat alarmed at receiving messages from a robot, "the agencies that are good customers of our airlines see a positive in that the seats they're trying to book for real customers are available longer," Arciuolo says. "Their business is issuing tickets; they don't make any money just making bookings." As for airlines, "they're a little alarmed at first because their gross bookings go down because we're getting rid of the chaff, but they find that their net bookings stay the same."

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The service bureau concept allows AM to offer around-the-clock **flight firming** at "an extremely reasonable price"--about the cost of one

revenue analyst for an airline carrying 150,000 passengers a month--says Arciuolo. No special hardware or software is required on the part of the airline. Pricing is based on boardings per month--"pretty much a monthly operating lease with a one-year or two-year commitment."

The system pays for itself "literally from day one for an airline with 65-70% load factors," he says. "Those kinds of load factors mean that peak flights are sold out and there is spillage or spoilage. We find that benefit is 17 to 20 times the cost."

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PUBLISHER NAME: Penton Media, Inc.

COMPANY NAMES: \*Airline Automation Inc.

EVENT NAMES: \*220 (Strategy & planning)

GEOGRAPHIC NAMES: \*1USA (United States)

PRODUCT NAMES: \*7375930 (Reservation Services)

INDUSTRY NAMES: AERO (Aerospace and Defense); BUSN (Any type of business); TRAN (Transportation, Distribution and Purchasing)

NAICS CODES: 561599 (All Other Travel Arrangement and Reservation Services)

SPECIAL FEATURES: COMPANY

3/9/23 (Item 6 from file: 148)

DIALOG(R) File 148:Gale Group Trade & Industry DB

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11599423 SUPPLIER NUMBER: 56541660 (THIS IS THE FULL TEXT)

**Turning bookings into passengers.**

Henderson, Danna K.

Air Transport World, 36, 10, 109

Oct, 1999

ISSN: 0002-2543 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 1008 LINE COUNT: 00080

TEXT:

**Flight firming** boosts revenues by enforcing ticketing time limits. Ticketed passengers are much more likely to show up for a flight than those who merely hold reservations, and a simple way to transform bookings into seat-occupying bodies is to enforce ticketing time limits on the travel agencies that generate up to 80% of an airline's business.

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COMPANY NAMES: Airline Automation Inc.

INDUSTRY CODES/NAMES: AERO Aerospace and Defense; BUSN Any type of business; TRAN Transportation, Distribution and Purchasing

DESCRIPTORS: Ticket brokers

PRODUCT/INDUSTRY NAMES: 7375930 (Reservation Services)

SIC CODES: 7389 Business services, not elsewhere classified

NAICS CODES: 561599 All Other Travel Arrangement and Reservation

**3/9/25 (Item 8 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11486163 SUPPLIER NUMBER: 57474868 (THIS IS THE FULL TEXT)  
**AAI Tools Identify Fictitious Bookings in Real-Time.**  
PR Newswire, 1447  
Nov 10, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 261 LINE COUNT: 00025

TEXT:

TUCSON, Ariz., Nov. 10 /PRNewswire/ -- Airline Automation Inc. today announced the development and implementation of two new automated processes to identify fictitious and speculative airline bookings. Both processes work in conjunction with the Predator(TM) automated **flight firming** process while not adding to the high speed message count in the carrier's multi host system.

The fictitious name processor, called Troll, identifies and records suspected fictitious names and their record locators and automatically sends this information to customers via e-mail at the end of each day. The Troll works off of a standard database of fictitious names as well as any specialized lists provided by AAI's customers, including foreign languages. In addition, the Troll recognizes consecutive single character first initials (e.g. A/B/C, T/O/M, etc).

The duplicate flight processor, called Dupe Snooper, identifies duplicate segments in the same PNR and **cancels** the duplicate segments immediately. In addition, AAI is developing an enhanced version that identifies duplicate bookings in different PNR's, that is expected to be in Beta testing by mid-December.

"Enforcing ticketing time limit rules is the best way to get rid of fictitious and speculative bookings," said Don Scheer, Chief Information Officer at AAI. "However, these new tools are effective in removing speculative bookings in premium classes or fare classes where there are no advanced ticketing requirements.

AAI provides **flight firming** and other services to over 30 domestic and international airlines. For more information, visit the AAI web site at <http://www.airauto.com> or call 1-800-369-5875.

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COMPANY NAMES: Airline Automation Inc.  
INDUSTRY CODES/NAMES: BUS Business, General; BUSN Any type of business  
GEOGRAPHIC CODES/NAMES: 1USA United States  
FILE SEGMENT: NW File 649

**3/9/32 (Item 7 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2003 The Dialog Corp. All rts. reserv.

08165006 (THIS IS THE FULLTEXT)  
**AAI Tools Identify Fictitious Bookings in Real-Time**  
PR NEWSWIRE  
November 10, 1999  
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 253

TUCSON, Ariz., Nov. 10 /PRNewswire/ -- Airline Automation Inc. today announced the development and implementation of two new automated processes to identify fictitious and speculative airline bookings. Both processes work in conjunction with the Predator(TM) automated **flight firming** process while not adding to the high speed message count in the carrier's

multi host system.

The fictitious name processor, called Troll, identifies and records suspected fictitious names and their record locators and automatically sends this information to customers via e-mail at the end of each day. The Troll works off of a standard database of fictitious names as well as any specialized lists provided by AAI's customers, including foreign languages. In addition, the Troll recognizes consecutive single character first initials (e.g. A/B/C, T/O/M, etc).

The duplicate flight processor, called Dupe Snooper, identifies duplicate segments in the same PNR and **cancel**s the duplicate segments immediately. In addition, AAI is developing an enhanced version that identifies duplicate bookings in different PNR's, that is expected to be in Beta testing by mid-December.

"Enforcing ticketing time limit rules is the best way to get rid of fictitious and speculative bookings," said Don Scheer, Chief Information Officer at AAI. "However, these new tools are effective in removing speculative bookings in premium classes or fare classes where there are no advanced ticketing requirements.

AAI provides **flight firming** and other services to over 30 domestic and international airlines. For more information, visit the AAI web site at <http://www.airauto.com> or call 1-800-369-5875.

/CONTACT: Frank Arciuolo of Airline Automation Inc., 800-369-5875/  
08:00 EST

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DESCRIPTORS: Company News  
COUNTRY NAMES/CODES: United States of America (US)  
REGIONS: Americas; North America; Pacific Rim  
?



### Status: Path 1 of [Dialog Information Services via Modem]

### Status: Initializing TCP/IP using (UseTelnetProto 1 ServiceID pto-dialog)  
Trying 31060000009999...Open

DIALOG INFORMATION SERVICES

PLEASE LOGON:

\*\*\*\*\* HHHHHHHH SSSSSSSS?

### Status: Signing onto Dialog

\*\*\*\*\*

ENTER PASSWORD:

\*\*\*\*\* HHHHHHHH SSSSSSSS? \*\*\*\*\*

Welcome to DIALOG

### Status: Connected

Dialog level 02.18.00D

Last logoff: 10jul03 06:37:48

Logon file405 04aug03 14:16:16

\*\*\* ANNOUNCEMENT \*\*\*

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--File 654 - US published applications from March 15, 2001 to the present are now online. Please see HELP NEWS 654 for details.

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--File 581 - The 2003 annual reload of Population Demographics is complete. Please see Help News581 for details.

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\*\*\*

--File 990 - NewsRoom now contains February 2003 to current records.  
File 992 - NewsRoom 2003 archive has been newly created and contains records from January 2003. The oldest months's records roll out of File 990 and into File 992 on the first weekend of each month.  
To search all 2003 records BEGIN 990, 992, or B NEWS2003, a new OneSearch category.

\*\*\*

--Connect Time joins DialUnits as pricing options on Dialog.  
See HELP CONNECT for information.

\*\*\*

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--SourceOne patents are now delivered to your email inbox as PDF replacing TIFF delivery. See HELP SOURCE1 for more information.

\*\*\*

--Important news for public and academic libraries. See HELP LIBRARY for more information.

\*\*\*

--Important Notice to Freelance Authors--  
See HELP FREELANCE for more information

\*\*\*

NEW FILES RELEASED

\*\*\*World News Connection (File 985)

\*\*\*Dialog NewsRoom - 2003 Archive (File 992)

\*\*\*TRADEMARKSCAN-Czech Republic (File 680)

\*\*\*TRADEMARKSCAN-Hungary (File 681)

\*\*\*TRADEMARKSCAN-Poland (File 682)

\*\*\*

UPDATING RESUMED

\*\*\*

RELOADED

\*\*\*Population Demographics -(File 581)

\*\*\*CLAIMS Citation (Files 220-222)

REMOVED

\*\*\*

>>> Enter BEGIN HOMEBASE for Dialog Announcements <<<  
>>> of new databases, price changes, etc. <<<

\*\*\*\*

COREFULL is set ON as an alias for 15,9,623,810,275,624,636,621,813,16,160,148,20.  
COREABS is set ON as an alias for 77,35,593,65,2,233,99,473,474,475.  
COREALL is set ON as an alias for COREFULL,COREABS.  
SOFTFULL is set ON as an alias for 278,634,256.  
EUROFULL is set ON as an alias for 348,349.  
JAPOABS is set ON as an alias for 347.  
HEALTHFULL is set ON as an alias for 442,149,43,444.  
HEALTHABS is set ON as an alias for 5,73,151,155,34,434.  
DRUGFULL is set ON as an alias for 455,129,130.  
DRUGABS is set ON as an alias for 74,42.  
INSURANCEFULL is set ON as an alias for 625,637.  
INSURANCEABS is set ON as an alias for 169.  
TRANSPORTFULL is set ON as an alias for 80,637.  
TRANSPORTABS is set ON as an alias for 108,6,63.  
ADVERTISINGFULL is set ON as an alias for 635,570,PAPERSMJ,PAPERSEU.  
INVENTORYABS is set ON as an alias for 8,14,94,6,34,434,7.  
BANKINGFULL is set ON as an alias for 625,268,626,267.  
BANKINGABS is set ON as an alias for 139.  
HEALTHALL is set ON as an alias for COREFULL,COREABS,HEALTHFULL,HEALTHABS.  
INSURANCEALL is set ON as an alias for COREFULL,COREABS,INSURANCEFULL,INSURANCEABS.  
RESERVATIONALL is set ON as an alias for COREFULL, COREABS.  
OPERATIONSALL is set ON as an alias for COREFULL,COREABS,INVENTORYABS.  
TRANSPORTALL is set ON as an alias for COREFULL,COREABS,TRANSPORTFULL,TRANSPORTABS.  
ADVERTISINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGFULL.  
SHOPPINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGALL,47.  
INVENTORYALL is set ON as an alias for COREFULL,COREABS,INVENTORYFULL.  
BANKINGALL is set ON as an alias for COREFULL,COREABS,BANKINGFULL,BANKINGABS.  
PORTFOLIOALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.  
TRADINGALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.  
CREDITALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.  
FUNDSALL is set ON as an alias for COREFULL,COREABS,BANKINGALL,608.  
\* \* \* \* See HELP NEWS 225 for information on new search prefixes  
and display codes

\*\*\*

\*\*\*

SYSTEM:HOME

Cost is in DialUnits

Menu System II: D2 version 1.7.9 term=ASCII

\*\*\* DIALOG HOMEBASE(SM) Main Menu \*\*\*

Information:

1. Announcements (new files, reloads, etc.)
2. Database, Rates, & Command Descriptions
3. Help in Choosing Databases for Your Topic
4. Customer Services (telephone assistance, training, seminars, etc.)
5. Product Descriptions

Connections:

6. DIALOG(R) Document Delivery
7. Data Star(R)

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/H = Help

/L = Logoff

/NOMENU = Command Mode

Enter an option number to view information or to connect to an online  
service. Enter a BEGIN command plus a file number to search a database  
(e.g., B1 for ERIC).

?b corefull

04aug03 14:16:27 User242933 Session D162.1

\$0.00 0.175 DialUnits FileHomeBase

\$0.00 Estimated cost FileHomeBase

\$0.04 TELNET

\$0.04 Estimated cost this search  
\$0.04 Estimated total session cost 0.175 DialUnits

SYSTEM:OS - DIALOG OneSearch

File 15:ABI/Inform(R) 1971-2003/Aug 02  
(c) 2003 ProQuest Info&Learning

**\*File 15: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**

File 9:Business & Industry(R) Jul/1994-2003/Jul 31  
(c) 2003 Resp. DB Svcs.

File 623:Business Week 1985-2003/Aug 01  
(c) 2003 The McGraw-Hill Companies Inc

File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire

File 275:Gale Group Computer DB(TM) 1983-2003/Aug 04  
(c) 2003 The Gale Group

File 624:McGraw-Hill Publications 1985-2003/Aug 01  
(c) 2003 McGraw-Hill Co. Inc

**\*File 624: Homeland Security & Defense and 9 Platt energy journals added**  
Please see HELP NEWS624 for more

File 636:Gale Group Newsletter DB(TM) 1987-2003/Aug 04  
(c) 2003 The Gale Group

File 621:Gale Group New Prod. Annou. (R) 1985-2003/Aug 04  
(c) 2003 The Gale Group

File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc

File 16:Gale Group PROMT(R) 1990-2003/Aug 04  
(c) 2003 The Gale Group

**\*File 16: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**

File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group

File 148:Gale Group Trade & Industry DB 1976-2003/Aug 04  
(c) 2003 The Gale Group

**\*File 148: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**

File 20:Dialog Global Reporter 1997-2003/Aug 04  
(c) 2003 The Dialog Corp.

Set Items Description

?s (flight (w) firming) and (airline (w) automation)

885180 FLIGHT  
34890 FIRMING  
232 FLIGHT(W) FIRMING  
855025 AIRLINE  
2476844 AUTOMATION  
587 AIRLINE(W) AUTOMATION

S1 199 (FLIGHT (W) FIRMING) AND (AIRLINE (W) AUTOMATION)

?type s1/3,ab/all

>>>No matching display code(s) found in file(s): 623-624, 810, 813

1/3,AB/1 (Item 1 from file: 15)

DIALOG(R) File 15:ABI/Inform(R)

(c) 2003 ProQuest Info&Learning. All rts. reserv.

02572703 334031931

**Mission creep**

Feldman, Joan M

Air Transport World v40n5 PP: 48-50 May 2003 ISSN: 0002-2543

JRNL CODE: ATW

WORD COUNT: 1897

*Considered all  
are tracks  
7/6*

ABSTRACT: In a post-9/111 panic, Congress enacted numerous laws designed to prevent future attacks, foremost among them the Aviation and Transportation Security Act of 2001. Its aims included strengthening preflight information-gathering on and risk assessment of passengers. The result is the Computer Assisted Passenger Prescreening System or CAPPS II, a

much-expanded version of earlier software developed by Northwest Airlines, used by some but not all carriers prior to 9/11, and approved by the government. The Transportation Security Administration, now a part of the Dept. of Homeland Security, created and controls CAPPS II, which is supposed to be a compromise between more intensive risk evaluation and privacy invasion. Civil libertarians and privacy advocates already have declaimed against the system, which is not scheduled to become active for at least a year subject to adequate funding from Congress.

1/3,AB/2 (Item 2 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2003 ProQuest Info&Learning. All rts. reserv.

02268305 88251735  
**Airline IT goes to war**  
Feldman, Joan M  
Air Transport World v38n11 PP: 45-46 Nov 2001 ISSN: 0002-2543  
JRNL CODE: ATW  
WORD COUNT: 1566

ABSTRACT: Big airlines have huge databases. Several of these can exist within an airline, though often in splendid isolation and unshared. The refusal of individual airline departments to cede control of their data has delayed implementation of the much-ballyhooed customer relationship management systems and the buildup of revenue management into a cross-functional tool. But a glaring lack of data coordination and analysis by the public and private sectors contributed to the September hijackings. If ever there was an incentive to eliminate the silo approach to IT, that tragedy should be sufficient.

1/3,AB/3 (Item 3 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2003 ProQuest Info&Learning. All rts. reserv.

02220679 80240891  
**Out the window**  
Feldman, Joan M  
Air Transport World v38n9 PP: 49-53 Sep 2001 ISSN: 0002-2543  
JRNL CODE: ATW  
WORD COUNT: 1698

ABSTRACT: Revenue leakage - the gap between the revenue that airlines book and the amount that they eventually receive - is a big problem. Airlines' long-standing inattention to that leakage while simultaneously blaming external forces for all profit problems is disingenuous. Slowly, revenue managers are acting to stop the drain, developing revenue integrity software designed to enforce ticket-and-fare related rules from the time a PNR is created. A major advantage is that if a company eliminates the bad bookings, they reduce CRS booking fees. They can justify the investment on those savings alone.

1/3,AB/4 (Item 4 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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01905263 05-56255  
**Turning bookings into passengers**  
Henderson, Donna K  
Air Transport World v36n10 PP: 109-110 Oct 1999 ISSN: 0002-2543  
JRNL CODE: ATW  
WORD COUNT: 932

ABSTRACT: Ticketed passengers are much more likely to show up for a flight than those who merely hold reservations, and a simple way to transform

bookings into seat-occupying bodies is to enforce ticketing time limits on the travel agencies that generate up to 80% of an airline's business. This is the premise behind the robotic **flight - firming** product developed by **Airline Automation** Inc. of Tucson, Arizona, and now in use by nearly a dozen carriers and being tested by several others. The application identifies travel agency PNRs without associated ticket numbers and notifies the agency of the ticketing deadline via an OSI message. If a ticket has not been issued by the deadline, the software takes whatever action the customer airline specifies.

1/3,AB/5 (Item 1 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
(c) 2003 Resp. DB Svcs. All rts. reserv.

4015007 Supplier Number: 03751343  
**Mission creep: CAPPS II may end up costing taxpayers a lot of money while only partially achieving its goal of improving aviation security.**  
**(Computer Assisted Passenger Prescreening System)**  
Air Transport World, v 40, n 5, p 48  
May 2003  
DOCUMENT TYPE: Journal ISSN: 0002-2543 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1857

TEXT:

The new US system for evaluating whether or not an airline passenger poses a terrorist threat is in danger of mimicking other post-9/11 antiterrorist efforts in aviation: Appearing to do something while missing the objective of increasing security.

In a post-9/11 panic, Congress enacted numerous laws designed to prevent future attacks, foremost among them the Aviation and Transportation Security Act of 2001. Its aims included strengthening preflight information-gathering on and risk assessment of air passengers. The result is the Computer Assisted Passenger Prescreening System or CAPPS II, a much-expanded version of earlier software developed by Northwest Airlines, used by some but not all carriers prior to 9/11, and approved by the government.

1/3,AB/6 (Item 2 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
(c) 2003 Resp. DB Svcs. All rts. reserv.

3231870 Supplier Number: 03231870  
**Out the window**  
**(Revenue integrity software can generate big financial savings for airlines)**  
Air Transport World, v 38, n 9, p 49  
September 2001  
DOCUMENT TYPE: Journal ISSN: 0002-2543 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1671

TEXT:

Feldman, Joan M.

Airlines spend millions on sophisticated revenue management systems but still let millions more escape owing to lack of revenue integrity

Revenue leakage--the gap between the revenue that airlines book and the amount that they eventually receive--is a big problem. Preventing it is especially important in a traffic downturn. And airlines' long-standing inattention to that leakage while simultaneously blaming external forces for all profit problems is disingenuous.

1/3,AB/7 (Item 3 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
(c) 2003 Resp. DB Svcs. All rts. reserv.

3182966 Supplier Number: 03182966  
**In Brief: Airline Automation Inc**  
**(Vanguard Airlines' new deals with Airline Automation Inc and Sabre Holdings Corp)**  
Ground Handling International, v 6, n 3, p 16  
May 2001  
DOCUMENT TYPE: Journal ISSN: 1364-8330 (United Kingdom)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 143

TEXT:

**Airline Automation Inc.**, the Tucson-based application service provider, has supplied Vanguard Airlines with a suite of services and has signed a five-year services agreement. Vanguard has selected **Automated Flight Firming**, PK Processor (passive Segment notification), ET-CONFO (E-ticket confirmation and notification), Ticket By Robot (E-Ticket issuance), VIBE (Internet Booking Engine), PNR+Plus (database CRM application), along with several other custom applications.

AAI also assisted Vanguard in the transition from its current reservations system into a new system and will offer its consulting services in several areas. AAI will also be providing hosting services for several Vanguard's Internet activities.

1/3,AB/8 (Item 1 from file: 624)  
DIALOG(R)File 624:McGraw-Hill Publications  
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01103876  
**DUPE SNOOPER**  
Aviation Week & Space Technology August 14, 2000; Pg 15; Vol. 153, No. 7  
Journal Code: AW ISSN: 0005-2175  
Section Heading: INDUSTRY OUTLOOK  
Word Count: 112 \*Full text available in Formats 5, 7 and 9\*

BYLINE:  
EDITED BY PAUL PROCTOR

1/3,AB/9 (Item 2 from file: 624)  
DIALOG(R)File 624:McGraw-Hill Publications  
(c) 2003 McGraw-Hill Co. Inc. All rts. reserv.

01093047  
**American Signs 3.5-year Contract With Airline Automation Inc.**  
Aviation Daily June 13, 2000; Pg 6; Vol. 340, No. 51  
Journal Code: AD ISSN: 0193-4597  
Word Count: 78 \*Full text available in Formats 5, 7 and 9\*

1/3,AB/10 (Item 3 from file: 624)  
DIALOG(R)File 624:McGraw-Hill Publications  
(c) 2003 McGraw-Hill Co. Inc. All rts. reserv.

01060359  
**Aerolineas Argentinas To Use Airline Automation Software**  
Aviation Daily December 21, 1999; Pg 4; Vol. 338, No. 56  
Journal Code: AD ISSN: 0193-4597  
Word Count: 57 \*Full text available in Formats 5, 7 and 9\*

1/3,AB/11 (Item 4 from file: 624)

DIALOG(R)File 624:McGraw-Hill Publications  
(c) 2003 McGraw-Hill Co. Inc. All rts. reserv.

01040115

**American Selects Airline Automation**

Aviation Daily September 17, 1999; Pg 6; Vol. 337, No. 55

Journal Code: AD ISSN: 0193-4597

Word Count: 22 \*Full text available in Formats 5, 7 and 9\*

**1/3,AB/12 (Item 5 from file: 624)**

DIALOG(R)File 624:McGraw-Hill Publications

(c) 2003 McGraw-Hill Co. Inc. All rts. reserv.

00997985

**Grupo Taca signs agreement**

Aviation Daily March 10, 1999; Pg 398; Vol. 335, No. 46

Journal Code: AD ISSN: 0193-4597

Word Count: 63 \*Full text available in Formats 5, 7 and 9\*

**1/3,AB/13 (Item 1 from file: 636)**

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

(c) 2003 The Gale Group. All rts. reserv.

04633794 Supplier Number: 61565274

**C/R News & Notes.**

Commuter Regional Airline News, v18, n16, pNA

April 17, 2000

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 608

**1/3,AB/14 (Item 1 from file: 621)**

DIALOG(R)File 621:Gale Group New Prod. Annou. (R)

(c) 2003 The Gale Group. All rts. reserv.

03493653 Supplier Number: 105964028

**Mexicana Airlines Adds Duplicate PNR Management While Extending its Flight Firming Agreement with AAI.**

Business Wire, p5033

July 29, 2003

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 597

**1/3,AB/15 (Item 2 from file: 621)**

DIALOG(R)File 621:Gale Group New Prod. Annou. (R)

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03456237 Supplier Number: 102745921

**America West Airlines Extends Flight Firming Agreement with AAI and Adds Duplicate PNR Management.**

Business Wire, p5001

June 4, 2003

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 612

**1/3,AB/16 (Item 3 from file: 621)**

DIALOG(R)File 621:Gale Group New Prod. Annou. (R)

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03400748 Supplier Number: 99143298

**Alaska Airlines Enhances Flight Firming with Super Dupe Snooper from AAI.**

Business Wire, p5011  
March 25, 2003  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 406

1/3,AB/17 (Item 4 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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03365969 Supplier Number: 97445645  
**Aloha Airlines Enhances Flight Firming with Super Dupe Snooper from AAI.**  
Business Wire, p0053  
Feb 11, 2003  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 426

1/3,AB/18 (Item 5 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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03349032 Supplier Number: 96642529  
**Era Aviation Acquires Past Date Archive from AAI.**  
Business Wire, p0003  
Jan 21, 2003  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 494

1/3,AB/19 (Item 6 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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03315740 Supplier Number: 94501387  
**AAI Introduces Past Date Archive -- Archived PNR Solution.**  
Business Wire, p0003  
Nov 21, 2002  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 402

1/3,AB/20 (Item 7 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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03311797 Supplier Number: 94388080  
**Era Aviation Acquires Internet Promotion Generator from AAI.**  
Business Wire, p0026  
Nov 19, 2002  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 318

1/3,AB/21 (Item 8 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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03307946 Supplier Number: 94172496  
**Aviacsa Airlines Selects Automated Flight Firming from AAI.**  
Business Wire, p0614  
Nov 12, 2002  
Language: English Record Type: Fulltext



Document Type: Newswire; Trade  
Word Count: 300

1/3,AB/22 (Item 9 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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03251349 Supplier Number: 90834678  
**Aloha Airlines Selects Automated Flight Firming from AAI.**  
PR Newswire, pLATU00327082002  
August 27, 2002  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 386

1/3,AB/23 (Item 10 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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03249931 Supplier Number: 90832332  
**Aeropostal Chooses Automated Flight Firming From AAI.**  
PR Newswire, pLATH00115082002  
August 15, 2002  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 275

1/3,AB/24 (Item 11 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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03249246 Supplier Number: 90831624  
**Summa Alliance Carriers ACES and AVIANCA Select Automated Flight Firming From AAI.**  
PR Newswire, pLATU00313082002  
August 13, 2002  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 302

1/3,AB/25 (Item 12 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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03238672 Supplier Number: 90202570  
**Airline Automation, Inc. Selects NameHunter(TM) Application From Language Analysis Systems.**  
PR Newswire, pLATH00308082002  
August 8, 2002  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 350

1/3,AB/26 (Item 13 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

03179806 Supplier Number: 85929442  
**Airline Automation Inc. Announces Alliance With Ruf Strategic Solutions To Create Airpower Direct(TM) - Customer Data Marts For Air Carriers' CRM Application.**  
PR Newswire, pLATU04630042002  
April 30, 2002  
Language: English Record Type: Fulltext

Document Type: Newswire; Trade  
Word Count: 581

1/3,AB/27 (Item 14 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

03063178 Supplier Number: 80595241  
Airline Automation , Inc. Introduces Email+Plus - Complete E-Marketing  
Solution; Hawaiian Airlines and National Airlines Sign on.  
PR Newswire, pLATU00104122001  
Dec 4, 2001  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 639

1/3,AB/28 (Item 15 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02980593 Supplier Number: 77838452  
Great Plains Airlines Selects VIBE From AAI.  
PR Newswire, pNA  
Sept 5, 2001  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 232

1/3,AB/29 (Item 16 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02850811 Supplier Number: 72722551  
ATA (American Trans Air) Chooses AAI's PK Processor.  
PR Newswire, p4405  
April 4, 2001  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 320

1/3,AB/30 (Item 17 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02798393 Supplier Number: 69808762  
PR Newswire Midwest Summary Thursday, Feb. 1 to 4 P.M. EST.  
PR Newswire, p3775  
Feb 1, 2001  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 4521

1/3,AB/31 (Item 18 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02788430 Supplier Number: 69402829  
Airline Automation , Inc. Introduces PNR+Plus ... A New Customer  
Relationship Management Solution.  
PR Newswire, pNA  
Jan 23, 2001  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 276

1/3,AB/32 (Item 19 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02756293 Supplier Number: 67928827  
**AAI's Automated Flight Firming System - Volume Records And Low No-Shows  
in November.**  
PR Newswire, p7092  
Dec 13, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 221

1/3,AB/33 (Item 20 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02700588 Supplier Number: 66322637  
**AAI's Automated Flight Firming System Sets Volume Records in September.**  
PR Newswire, p7649  
Oct 25, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 231

1/3,AB/34 (Item 21 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02680174 Supplier Number: 66005816  
**America West Chooses AAI's Automated Flight Firming Service.**  
PR Newswire, p6414  
Oct 12, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 223

1/3,AB/35 (Item 22 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02660327 Supplier Number: 65504635  
**Airline Automation Inc. Files U.S. Patent Application For Automated  
Flight Firming System.**  
PR Newswire, pNA  
Sept 27, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 204

1/3,AB/36 (Item 23 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02537690 Supplier Number: 62721960  
**Alaska Airlines Selects Automated Flight Firming from AAI.**  
PR Newswire, p9665  
June 14, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 199

1/3,AB/37 (Item 24 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02536596 Supplier Number: 62699946  
**Frontier Airlines Selects Automated Flight Firming From AAI.**  
PR Newswire, p8794  
June 13, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 189

1/3,AB/38 (Item 25 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02534293 Supplier Number: 62665942  
**AAI's Automated Flight Firming System Selected by Continental Airlines.**  
PR Newswire, p7546  
June 12, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 187

1/3,AB/39 (Item 26 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02527569 Supplier Number: 62513228  
**American Airlines Selects Automated Flight Firming Services from AAI.**  
PR Newswire, pNA  
June 6, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 163

1/3,AB/40 (Item 27 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02492116 Supplier Number: 61928846  
**ACES Selects Three Automated Software Services from AAI.**  
PR Newswire, p5674  
May 8, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 217

1/3,AB/41 (Item 28 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02471610 Supplier Number: 61722453  
**AAI Develops Automation for Computer Assisted Passenger Screening (CAPS).**  
PR Newswire, pNA  
April 19, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 175

1/3,AB/42 (Item 29 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02467629 Supplier Number: 61712549  
**British Midland Selects Predator Flight Firming Software from AAI.**  
PR Newswire, p7638  
April 3, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 212

1/3,AB/43 (Item 30 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02256924 Supplier Number: 58178325  
**Aerolineas Argentinas Chooses AAI's Automated Flight Firming System.**  
PR Newswire, p0742  
Dec 13, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 248

1/3,AB/44 (Item 31 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02227578 Supplier Number: 57474868  
**AAI Tools Identify Fictitious Bookings in Real-Time.**  
PR Newswire, p1447  
Nov 10, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 251

1/3,AB/45 (Item 32 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

02171540 Supplier Number: 55748183  
**American Airlines Chooses AAI's Automated Flight Firming System.**  
PR Newswire, p7935  
Sept 15, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 223

1/3,AB/46 (Item 33 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

01822925 Supplier Number: 54040254  
**Grupo TACA Selects AAI's Predator Flight Firming Application.**  
PR Newswire, p0788  
March 8, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 179

1/3,AB/47 (Item 34 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

01800866 Supplier Number: 53693247  
**National Airlines Selects AAI for Frequent Flyer, Flight Scheduling, and Flight Firming Software.**  
PR Newswire, p7084

Feb 3, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 215

1/3,AB/48 (Item 35 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2003 The Gale Group. All rts. reserv.

01799549 Supplier Number: 53682037  
**COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule Update Module.**  
PR Newswire, p6111  
Feb 2, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 176

1/3,AB/49 (Item 1 from file: 813)  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1434503 LAM068  
**Grupo TACA Selects AAI's Predator Flight Firming Application**  
DATE: March 8, 1999 13:40 EST WORD COUNT: 197

1/3,AB/50 (Item 2 from file: 813)  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1415480 LAW005  
**National Airlines Selects AAI for Frequent Flyer, Flight Scheduling, and Flight Firming Software**  
DATE: February 3, 1999 08:04 EST WORD COUNT: 240

1/3,AB/51 (Item 3 from file: 813)  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1414614 LATU021  
**COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule Update Module**  
DATE: February 2, 1999 08:06 EST WORD COUNT: 193

1/3,AB/52 (Item 4 from file: 813)  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1387621 LAM008  
**AAI Customer's Tout Impact of Flight Firming**  
DATE: December 7, 1998 08:01 EST WORD COUNT: 228

1/3,AB/53 (Item 1 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

10621217 Supplier Number: 105964028  
**Mexicana Airlines Adds Duplicate PNR Management While Extending its Flight Firming Agreement with AAI.**

Business Wire, p5033  
July 29, 2003  
Language: English      Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count:    597

**1/3,AB/54      (Item 2 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

10518143      Supplier Number: 102745921  
**America West Airlines Extends Flight Firming Agreement with AAI and  
Adds Duplicate PNR Management.**  
Business Wire, p5001  
June 4, 2003  
Language: English      Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count:    612

**1/3,AB/55      (Item 3 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

10457394      Supplier Number: 101337150  
**Mission creep: CAPPS II may end up costing taxpayers a lot of money while  
only partially achieving its goal of improving aviation  
security.(Computer Assisted Passenger Prescreening System)**  
Feldman, Joan M.  
Air Transport World, v40, n5, p48(3)  
May, 2003  
Language: English      Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count:    2028

**1/3,AB/56      (Item 4 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

10340971      Supplier Number: 99143298  
**Alaska Airlines Enhances Flight Firming with Super Dupe Snooper from  
AAI.**  
Business Wire, p5011  
March 25, 2003  
Language: English      Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count:    406

**1/3,AB/57      (Item 5 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

10026237      Supplier Number: 90838195  
**Aloha Airlines forms agreement with Airline Automation Inc.**  
Airline Industry Information, p0  
August 28, 2002  
Language: English      Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count:    97

**1/3,AB/58      (Item 6 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

10025789      Supplier Number: 90834678

**Aloha Airlines Selects Automated Flight Firming from AAI.**

PR Newswire, pLATU00327082002

August 27, 2002

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 386

**1/3,AB/59 (Item 7 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

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10025132 Supplier Number: 90832332

**Aeropostal Chooses Automated Flight Firming From AAI.**

PR Newswire, pLATH00115082002

August 15, 2002

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 275

**1/3,AB/60 (Item 8 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

10024805 Supplier Number: 90831624

**Summa Alliance Carriers ACES and AVIANCA Select Automated Flight Firming From AAI.**

PR Newswire, pLATU00313082002

August 13, 2002

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 302

**1/3,AB/61 (Item 9 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

09983042 Supplier Number: 90202570

**Airline Automation, Inc. Selects NameHunter(TM) Application From Language Analysis Systems.**

PR Newswire, pLATH00308082002

August 8, 2002

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 350

**1/3,AB/62 (Item 10 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

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09778249 Supplier Number: 85929442

**Airline Automation Inc. Announces Alliance With Ruf Strategic Solutions To Create Airpower Direct(TM) - Customer Data Marts For Air Carriers' CRM Application.**

PR Newswire, pLATU04630042002

April 30, 2002

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 581

**1/3,AB/63 (Item 11 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

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09258720 Supplier Number: 80595241



**Airline Automation , Inc. Introduces Email+Plus - Complete E-Marketing Solution; Hawaiian Airlines and National Airlines Sign on.**

PR Newswire, pLATU00104122001

Dec 4, 2001

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 639

**1/3,AB/64 (Item 12 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

09165743 Supplier Number: 79915848

**Airline IT goes to war.(Since Islamic terrorist attacks security measures)(Brief Article)**

Feldman, Joan M.

Air Transport World, v38, n11, p45

Nov, 2001

Language: English Record Type: Fulltext

Article Type: Brief Article

Document Type: Magazine/Journal; Trade

Word Count: 1706

**1/3,AB/65 (Item 13 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

08980068 Supplier Number: 78056335

**Out the window.(revenue integrity improves at British Airways PLC)(Statistical Data Included)**

Feldman, Joan M.

Air Transport World, v38, n9, p49

Sept, 2001

Language: English Record Type: Fulltext

Article Type: Statistical Data Included

Document Type: Magazine/Journal; Trade

Word Count: 1838

**1/3,AB/66 (Item 14 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

08965581 Supplier Number: 77838452

**Great Plains Airlines Selects VIBE From AAI.**

PR Newswire, pNA

Sept 5, 2001

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 232

**1/3,AB/67 (Item 15 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

08489664 Supplier Number: 72722551

**ATA (American Trans Air) Chooses AAI's PK Processor.**

PR Newswire, p4405

April 4, 2001

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 320

**1/3,AB/68 (Item 16 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

08483231 Supplier Number: 72692278  
**Vanguard selects services from Airline Automation Inc.**  
Airline Industry Information, pNA  
April 3, 2001  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 122

1/3,AB/69 (Item 17 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

08273665 Supplier Number: 69808762  
**PR Newswire Midwest Summary Thursday, Feb. 1 to 4 P.M. EST.**  
PR Newswire, p3775  
Feb 1, 2001  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 4521

1/3,AB/70 (Item 18 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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08243526 Supplier Number: 69402829  
**Airline Automation, Inc. Introduces PNR+Plus ... A New Customer Relationship Management Solution.**  
PR Newswire, pNA  
Jan 23, 2001  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 276

1/3,AB/71 (Item 19 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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08137507 Supplier Number: 67928827  
**AAI's Automated Flight Firming System - Volume Records And Low No-Shows in November.**  
PR Newswire, p7092  
Dec 13, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 221

1/3,AB/72 (Item 20 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07943135 Supplier Number: 66322637  
**AAI's Automated Flight Firming System Sets Volume Records in September.**  
PR Newswire, p7649  
Oct 25, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 231

1/3,AB/73 (Item 21 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07901797 Supplier Number: 66033474  
**INDUSTRY BRIEFS.**  
Airline Industry Information, pNA  
Oct 13, 2000  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 340

1/3,AB/74 (Item 22 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07898315 Supplier Number: 66005816  
**America West Chooses AAI's Automated Flight Firming Service.**  
PR Newswire, p6414  
Oct 12, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 223

1/3,AB/75 (Item 23 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07848152 Supplier Number: 65504635  
**Airline Automation Inc. Files U.S. Patent Application For Automated Flight Firming System.**  
PR Newswire, pNA  
Sept 27, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 204

1/3,AB/76 (Item 24 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07618867 Supplier Number: 62833489  
**Aerolineas Argentinas selects Airline Automation Predator.**  
Airline Industry Information, pNA  
Dec 14, 1999  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 33

1/3,AB/77 (Item 25 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07515407 Supplier Number: 62768364  
**INDUSTRY BRIEFS.**  
Airline Industry Information, pNA  
June 16, 2000  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 245

1/3,AB/78 (Item 26 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07514798 Supplier Number: 62730899  
**INDUSTRY BRIEFS.**  
Airline Industry Information, pNA

June 14, 2000  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 413

1/3,AB/79 (Item 27 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07460158 Supplier Number: 62721960  
**Alaska Airlines Selects Automated Flight Firming from AAI.**  
PR Newswire, p9665  
June 14, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 199

1/3,AB/80 (Item 28 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07456445 Supplier Number: 62699946  
**Frontier Airlines Selects Automated Flight Firming From AAI.**  
PR Newswire, p8794  
June 13, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 189

1/3,AB/81 (Item 29 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07451289 Supplier Number: 62665942  
**AAI's Automated Flight Firming System Selected by Continental Airlines.**  
PR Newswire, p7546  
June 12, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 187

1/3,AB/82 (Item 30 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07433912 Supplier Number: 62513228  
**American Airlines Selects Automated Flight Firming Services from AAI.**  
PR Newswire, pNA  
June 6, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 163

1/3,AB/83 (Item 31 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07307309 Supplier Number: 61928846  
**ACES Selects Three Automated Software Services from AAI.**  
PR Newswire, p5674  
May 8, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 217

1/3,AB/84 (Item 32 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07272156 Supplier Number: 61722453  
**AAI Develops Automation for Computer Assisted Passenger Screening (CAPS).**  
PR Newswire, pNA  
April 19, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 175

1/3,AB/85 (Item 33 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

07265302 Supplier Number: 61712549  
**British Midland Selects Predator Flight Firming Software from AAI.**  
PR Newswire, p7638  
April 3, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 212

1/3,AB/86 (Item 34 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

07230298 Supplier Number: 61565274  
**C/R News & Notes.**  
Commuter Regional Airline News, v18, n16, pNA  
April 17, 2000  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 608

1/3,AB/87 (Item 35 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

06865705 Supplier Number: 58178325  
**Aerolineas Argentinas Chooses AAI's Automated Flight Firming System.**  
PR Newswire, p0742  
Dec 13, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 248

1/3,AB/88 (Item 36 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2003 The Gale Group. All rts. reserv.

06796292 Supplier Number: 57474868  
**AAI Tools Identify Fictitious Bookings in Real-Time.**  
PR Newswire, p1447  
Nov 10, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 251

1/3,AB/89 (Item 37 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

06753116 Supplier Number: 56541660

**Turning bookings into passengers.**

Henderson, Danna K.

Air Transport World, v36, n10, p109

Oct, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 936

**1/3,AB/90 (Item 38 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

06634728 Supplier Number: 55748183

**American Airlines Chooses AAI's Automated Flight Firming System.**

PR Newswire, p7935

Sept 15, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 223

**1/3,AB/91 (Item 39 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

06176125 Supplier Number: 54040254

**Grupo TACA Selects AAI's Predator Flight Firming Application.**

PR Newswire, p0788

March 8, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 179

**1/3,AB/92 (Item 40 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

06108955 Supplier Number: 53693247

**National Airlines Selects AAI for Frequent Flyer, Flight Scheduling, and Flight Firming Software.**

PR Newswire, p7084

Feb 3, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 215

**1/3,AB/93 (Item 41 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2003 The Gale Group. All rts. reserv.

06105229 Supplier Number: 53682037

**COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule Update Module.**

PR Newswire, p6111

Feb 2, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 176

**1/3,AB/94 (Item 1 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2003 The Gale Group. All rts. reserv.

16085156 SUPPLIER NUMBER: 105964028 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
)

**Mexicana Airlines Adds Duplicate PNR Management While Extending its Flight Firming Agreement with AAI.**

Business Wire, 5033

July 29, 2003

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 597 LINE COUNT: 00054

1/3,AB/95 (Item 2 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2003 The Gale Group. All rts. reserv.

15896911 SUPPLIER NUMBER: 102745921 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
)

**America West Airlines Extends Flight Firming Agreement with AAI and Adds Duplicate PNR Management.**

Business Wire, 5001

June 4, 2003

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 612 LINE COUNT: 00055

1/3,AB/96 (Item 3 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2003 The Gale Group. All rts. reserv.

15799074 SUPPLIER NUMBER: 101337150 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
)

**Mission creep: CAPPS II may and up costing taxpayers a lot of money while only partially achieving its goal of improving aviation security.(Computer Assisted Passenger Prescreening System)**

Feldman, Joan M.

Air Transport World, 40, 5, 48(3)

May, 2003

ISSN: 0002-2543 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 2028 LINE COUNT: 00161

1/3,AB/97 (Item 4 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2003 The Gale Group. All rts. reserv.

15644470 SUPPLIER NUMBER: 99143298 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Alaska Airlines Enhances Flight Firming with Super Dupe Snooper from AAI.**

Business Wire, 5011

March 25, 2003

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 406 LINE COUNT: 00038

1/3,AB/98 (Item 5 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2003 The Gale Group. All rts. reserv.

15446697 SUPPLIER NUMBER: 97445645 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Aloha Airlines Enhances Flight Firming with Super Dupe Snooper from AAI.**

Business Wire, 0053

Feb 11, 2003

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 426 LINE COUNT: 00040

1/3,AB/99 (Item 6 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2003 The Gale Group. All rts. reserv.

15374056 SUPPLIER NUMBER: 96642529 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Era Aviation Acquires Past Date Archive from AAI.**  
Business Wire, 0003  
Jan 21, 2003  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 494 LINE COUNT: 00044

1/3,AB/100 (Item 7 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

15210187 SUPPLIER NUMBER: 94501387 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**AAI Introduces Past Date Archive -- Archived PNR Solution.**  
Business Wire, 0003  
Nov 21, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 402 LINE COUNT: 00036

1/3,AB/101 (Item 8 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

15203370 SUPPLIER NUMBER: 94388080 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Era Aviation Acquires Internet Promotion Generator from AAI.**  
Business Wire, 0026  
Nov 19, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 318 LINE COUNT: 00031

1/3,AB/102 (Item 9 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

15183389 SUPPLIER NUMBER: 94172496 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Aviacsa Airlines Selects Automated Flight Firming from AAI.**  
Business Wire, 0614  
Nov 12, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 300 LINE COUNT: 00029

1/3,AB/103 (Item 10 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

14920860 SUPPLIER NUMBER: 90838195 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Aloha Airlines forms agreement with Airline Automation Inc.**  
Airline Industry Information, 0  
August 28, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 97 LINE COUNT: 00012

1/3,AB/104 (Item 11 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

14919894 SUPPLIER NUMBER: 90834678 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Aloha Airlines Selects Automated Flight Firming from AAI.**  
PR Newswire, LATU00327082002  
August 27, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 386 LINE COUNT: 00038



1/3,AB/105 (Item 12 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

14918458 SUPPLIER NUMBER: 90832332 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Aeropostal Chooses Automated Flight Firming From AAI.**  
PR Newswire, LATH00115082002  
August 15, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 275 LINE COUNT: 00028

1/3,AB/106 (Item 13 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

14917773 SUPPLIER NUMBER: 90831624 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Summa Alliance Carriers ACES and AVIANCA Select Automated Flight Firming From AAI.**  
PR Newswire, LATU00313082002  
August 13, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 302 LINE COUNT: 00030

1/3,AB/107 (Item 14 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

14856357 SUPPLIER NUMBER: 90151297 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Era Aviation Selects VIBE From AAI.**  
PR Newswire, LATU00406082002  
August 6, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 341 LINE COUNT: 00034

1/3,AB/108 (Item 15 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

14848789 SUPPLIER NUMBER: 90202570 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Airline Automation, Inc. Selects NameHunter(TM) Application From Language Analysis Systems.**  
PR Newswire, LATH00308082002  
August 8, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 350 LINE COUNT: 00035

1/3,AB/109 (Item 16 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

14568552 SUPPLIER NUMBER: 85929442 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Airline Automation Inc. Announces Alliance With Ruf Strategic Solutions To Create Airpower Direct(TM) - Customer Data Marts For Air Carriers' CRM Application.**  
PR Newswire, LATU04630042002  
April 30, 2002  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 581 LINE COUNT: 00055

1/3,AB/110 (Item 17 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

14095479 SUPPLIER NUMBER: 80595241 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Airline Automation, Inc. Introduces Email+Plus - Complete E-Marketing  
Solution; Hawaiian Airlines and National Airlines Sign on.  
PR Newswire, LATU00104122001  
Dec 4, 2001  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 639 LINE COUNT: 00060

1/3,AB/111 (Item 18 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

14019091 SUPPLIER NUMBER: 79915848 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Airline IT goes to war.(Since Islamic terrorist attacks security  
measures)(Brief Article)  
Feldman, Joan M.  
Air Transport World, 38, 11, 45  
Nov, 2001  
DOCUMENT TYPE: Brief Article ISSN: 0002-2543 LANGUAGE: English  
RECORD TYPE: Fulltext  
WORD COUNT: 1706 LINE COUNT: 00137

1/3,AB/112 (Item 19 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
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13811159 SUPPLIER NUMBER: 78056335 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Out the window.(revenue integrity improves at British Airways  
PLC)(Statistical Data Included)  
Feldman, Joan M.  
Air Transport World, 38, 9, 49  
Sept, 2001  
DOCUMENT TYPE: Statistical Data Included ISSN: 0002-2543  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1838 LINE COUNT: 00148

1/3,AB/113 (Item 20 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
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13791076 SUPPLIER NUMBER: 77838452 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Great Plains Airlines Selects VIBE From AAI.  
PR Newswire, NA  
Sept 5, 2001  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 232 LINE COUNT: 00023

1/3,AB/114 (Item 21 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

13280487 SUPPLIER NUMBER: 72722551 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
ATA (American Trans Air) Chooses AAI's PK Processor.  
PR Newswire, 4405  
April 4, 2001  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 320 LINE COUNT: 00029

1/3,AB/115 (Item 22 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

13274555 SUPPLIER NUMBER: 72692278 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Vanguard selects services from Airline Automation Inc.

Airline Industry Information, NA  
April 3, 2001  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 123      LINE COUNT: 00014

**1/3,AB/116      (Item 23 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

13064229      SUPPLIER NUMBER: 69808762      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**PR Newswire Midwest Summary Thursday, Feb. 1 to 4 P.M. EST.**  
PR Newswire, 3775  
Feb 1, 2001  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 4521      LINE COUNT: 00397

**1/3,AB/117      (Item 24 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12995222      SUPPLIER NUMBER: 69402829      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Airline Automation, Inc. Introduces PNR+Plus ... A New Customer Relationship Management Solution.**  
PR Newswire, NA  
Jan 23, 2001  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 276      LINE COUNT: 00027

**1/3,AB/118      (Item 25 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12888823      SUPPLIER NUMBER: 67928827      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**AAI's Automated Flight Firming System - Volume Records And Low No-Shows in November.**  
PR Newswire, 7092  
Dec 13, 2000  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 221      LINE COUNT: 00022

**1/3,AB/119      (Item 26 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12721532      SUPPLIER NUMBER: 66322637      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**AAI's Automated Flight Firming System Sets Volume Records in September.**  
PR Newswire, 7649  
Oct 25, 2000  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 249      LINE COUNT: 00024

**1/3,AB/120      (Item 27 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12680761      SUPPLIER NUMBER: 66033474      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**INDUSTRY BRIEFS.**  
Airline Industry Information, NA  
Oct 13, 2000  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 353      LINE COUNT: 00033

**1/3,AB/121      (Item 28 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12677112 SUPPLIER NUMBER: 66005816 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**America West Chooses AAI's Automated Flight Firming Service.**  
PR Newswire, 6414  
Oct 12, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 239 LINE COUNT: 00023

1/3,AB/122 (Item 29 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12623051 SUPPLIER NUMBER: 65504635 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Airline Automation Inc. Files U.S. Patent Application For Automated Flight Firming System.**  
PR Newswire, NA  
Sept 27, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 215 LINE COUNT: 00021

1/3,AB/123 (Item 30 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12365660 SUPPLIER NUMBER: 62833489 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Aerolineas Argentinas selects Airline Automation Predator.**  
Airline Industry Information, NA  
Dec 14, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 30 LINE COUNT: 00006

1/3,AB/124 (Item 31 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12278008 SUPPLIER NUMBER: 62768364 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**INDUSTRY BRIEFS.**  
Airline Industry Information, NA  
June 16, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 254 LINE COUNT: 00024

1/3,AB/125 (Item 32 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12277249 SUPPLIER NUMBER: 62730899 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**INDUSTRY BRIEFS.**  
Airline Industry Information, NA  
June 14, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 431 LINE COUNT: 00037

1/3,AB/126 (Item 33 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12225660 SUPPLIER NUMBER: 62721960 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Alaska Airlines Selects Automated Flight Firming from AAI.**  
PR Newswire, 9665  
June 14, 2000  
LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 214 LINE COUNT: 00021

1/3,AB/127 (Item 34 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12222551 SUPPLIER NUMBER: 62699946 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Frontier Airlines Selects Automated Flight Firming From AAI.**  
PR Newswire, 8794  
June 13, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 206 LINE COUNT: 00020

1/3,AB/128 (Item 35 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12217800 SUPPLIER NUMBER: 62665942 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**AAI's Automated Flight Firming System Selected by Continental Airlines.**  
PR Newswire, 7546  
June 12, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 204 LINE COUNT: 00020

1/3,AB/129 (Item 36 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12199896 SUPPLIER NUMBER: 62513228 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**American Airlines Selects Automated Flight Firming Services from AAI.**  
PR Newswire, NA  
June 6, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 175 LINE COUNT: 00018

1/3,AB/130 (Item 37 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12065101 SUPPLIER NUMBER: 61928846 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**ACES Selects Three Automated Software Services from AAI.**  
PR Newswire, 5674  
May 8, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 232 LINE COUNT: 00022

1/3,AB/131 (Item 38 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12029924 SUPPLIER NUMBER: 61722453 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**AAI Develops Automation for Computer Assisted Passenger Screening (CAPS).**  
PR Newswire, NA  
April 19, 2000  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 191 LINE COUNT: 00018

1/3,AB/132 (Item 39 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

12022244 SUPPLIER NUMBER: 61712549 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**British Midland Selects Predator Flight Firming Software from AAI.**

PR Newswire, 7638  
April 3, 2000  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 225      LINE COUNT: 00022

**1/3,AB/133      (Item 40 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11985908      SUPPLIER NUMBER: 61565274      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**C/R News & Notes.**  
Commuter Regional Airline News, 18, 16, NA  
April 17, 2000  
ISSN: 1040-5402      LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 650      LINE COUNT: 00056

**1/3,AB/134      (Item 41 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11785101      SUPPLIER NUMBER: 58471256      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Mexicana Airlines selects Predator Automated Flight Firming module from**  
**Airline Automation .**  
Airline Industry Information, NA  
Jan 6, 2000  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 57      LINE COUNT: 00008

**1/3,AB/135      (Item 42 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11599423      SUPPLIER NUMBER: 56541660      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Turning bookings into passengers.**  
Henderson, Danna K.  
Air Transport World, 36, 10, 109  
Oct, 1999  
ISSN: 0002-2543      LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 1008      LINE COUNT: 00080

**1/3,AB/136      (Item 43 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11569832      SUPPLIER NUMBER: 58178325      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Aerolineas Argentinas Chooses AAI's Automated Flight Firming System.**  
PR Newswire, 0742  
Dec 13, 1999  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 265      LINE COUNT: 00026

**1/3,AB/137      (Item 44 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11516065      SUPPLIER NUMBER: 57547365      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**New system developed to detect duplicate booking and fake names.(Brief**  
**Article)**  
Airline Industry Information, NA  
Nov 15, 1999  
DOCUMENT TYPE: Brief Article      LANGUAGE: English      RECORD TYPE:  
Fulltext  
WORD COUNT: 118      LINE COUNT: 00012

1/3,AB/138 (Item 45 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11486163 SUPPLIER NUMBER: 57474868 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**AAI Tools Identify Fictitious Bookings in Real-Time.**  
PR Newswire, 1447  
Nov 10, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 261 LINE COUNT: 00025

1/3,AB/139 (Item 46 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

11343126 SUPPLIER NUMBER: 55748183 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**American Airlines Chooses AAI's Automated Flight Firming System.**  
PR Newswire, 7935  
Sept 15, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 238 LINE COUNT: 00023

1/3,AB/140 (Item 47 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

10863066 SUPPLIER NUMBER: 54040254 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Grupo TACA Selects AAI's Predator Flight Firming Application.**  
PR Newswire, 0788  
March 8, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 185 LINE COUNT: 00019

1/3,AB/141 (Item 48 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

10788738 SUPPLIER NUMBER: 53693247 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**National Airlines Selects AAI for Frequent Flyer, Flight Scheduling, and Flight Firming Software.**  
PR Newswire, 7084  
Feb 3, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 236 LINE COUNT: 00022

1/3,AB/142 (Item 49 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2003 The Gale Group. All rts. reserv.

10785170 SUPPLIER NUMBER: 53682037 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule Update Module.**  
PR Newswire, 6111  
Feb 2, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 181 LINE COUNT: 00018

1/3,AB/143 (Item 1 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2003 The Dialog Corp. All rts. reserv.

30404443  
**Mexicana Airlines Adds Duplicate PNR Management While Extending its**

**Flight Firming Agreement with AAI**

BUSINESS WIRE

July 29, 2003

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 548

TUCSON, Ariz.--(BUSINESS WIRE)--July 29, 2003-- **Airline Automation Inc. (AAI)** announces that Mexicana Airlines has signed a two-year contract acquiring AAI's duplicate PNR management service, called Super Dupe Snooper(TM), and extended AAI's **Flight Firming** services agreement through the end of 2005.

"AAI's services vastly improve our productivity and profitability by continually coming up with new and innovative ways to improve the quality of our reservations," said Salvador Almaraz, Mexicana's distribution systems director.

1/3,AB/144 (Item 2 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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29482520

**America West Airlines Extends Flight Firming Agreement with AAI and Adds Duplicate PNR Management**

BUSINESS WIRE

June 04, 2003

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 565

TUCSON, Ariz.--(BUSINESS WIRE)--June 4, 2003-- **Airline Automation Inc. (AAI)** announces that America West Airlines (AWA) has signed a three-year contract extension for AAI's **Flight Firming** services. America West also acquired AAI's duplicate PNR management service, called Super Dupe Snooper(TM).

AAI's automated **flight firming** application gives Phoenix-based America West the ability to manage ticketing time limit rules on bookings made through the Global Distribution System (GDS), America West's host reservations system, and other airline reservation systems.

1/3,AB/145 (Item 3 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2003 The Dialog Corp. All rts. reserv.

28268533

**Alaska Airlines Enhances Flight Firming with Super Dupe Snooper from AAI**

BUSINESS WIRE

March 25, 2003

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 379

TUCSON, Ariz.--(BUSINESS WIRE)--March 25, 2003-- **Airline Automation Inc.** announces that Alaska Airlines has installed Super Dupe Snooper(TM) -- an enhancement to AAI's Automated **Flight Firming** services.

Super Dupe Snooper(TM) replaces a labor-intensive, in-house process for Alaska and significantly enhances Alaska's existing capabilities to detect and remove duplicate reservations, dramatically reducing the variability of no-show levels and reducing seat spoilage. Most importantly, it frees up inventory for those customers who wish to travel on popular flights that may have been previously sold out.

1/3,AB/146 (Item 4 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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27499004

**Aloha Airlines Enhances Flight Firming with Super Dupe Snooper from AAI**



BUSINESS WIRE

February 11, 2003

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 399

TUCSON, Ariz.--(BUSINESS WIRE)--Feb. 11, 2003-- **Airline Automation** Inc. announces that Aloha Airlines has signed a contract for Super Dupe Snooper(TM) -- an enhancement to AAI's Automated Flight Firming services.

Super Dupe Snooper(TM) replaces a labor-intensive, in-house process for Aloha and enhances Aloha's existing capabilities to detect and remove duplicate reservations, dramatically reducing the variability of no-show levels and reducing spoilage.

1/3,AB/147 (Item 5 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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27130504

**Era Aviation Acquires Past Date Archive from AAI**

BUSINESS WIRE

January 21, 2003

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 465

High-Tech Writers

TUCSON, Ariz.--(BUSINESS WIRE)--Jan. 21, 2003-- **Airline Automation** Inc. today announced that Era Aviation has signed an agreement for AAI's Past Date Archive(TM), a new archived PNR solution.

1/3,AB/148 (Item 6 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2003 The Dialog Corp. All rts. reserv.

26165611

**AAI Introduces Past Date Archive -- Archived PNR Solution**

BUSINESS WIRE

November 21, 2002

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 382

TUCSON, Ariz.--(BUSINESS WIRE)--Nov. 21, 2002-- **Airline Automation** Inc. today announced the introduction of a new archived PNR solution called Past Date Archive(TM).

Past Date Archive(TM) creates a structured and accessible database of PNR data as derived from SABRE Past Date archived data, available on CD-ROM. The Past Date Archive(TM) database has read-write functionality to allow a carrier's customer service reps and/or revenue accounting staff to research customer service issues and maintain an ongoing comment history long after the PNR data has been purged from SABRE. Past Date Archive(TM) unlocks the information contained in the archived PNR data and allows it to be utilized as a tool to verify and substantiate customer requests long after the PNR has been purged from SABRE. Past Date Archive(TM) eliminates the need to force false expiration dates (via OTH Segments) in PNRs in order to maintain active status within the CRS.

1/3,AB/149 (Item 7 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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26125603

**Era Aviation Acquires Internet Promotion Generator from AAI**

BUSINESS WIRE

November 19, 2002

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

TUCSON, Ariz.--(BUSINESS WIRE)--Nov. 19, 2002-- **Airline Automation Inc.** today announced that Era Aviation has signed an agreement for AAI's Internet Promotion Generator(TM), a tool that enables Era to easily create and sell special Internet fares utilizing VIBE(TM), AAI's Internet Booking Engine.

AAI's Internet Promotion Generator(TM) (IPG) builds Web pages for Web fare discount offers. IPG creates an e-mail of City-Pair discounts (HTML & text) and, upon deployment, sends the carrier's e-Customers to the third step in Internet Booking. This greatly speeds Internet bookings while reducing the look-to-book ratio. Furthermore, IPG is easily integrated with eMail+Plus(TM), AAI's deployment solution.

1/3,AB/150 (Item 8 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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25999902

**Aviacsa Airlines Selects Automated Flight Firming from AAI**  
BUSINESS WIRE

November 12, 2002

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 300

Business Editors, Aviation, High-Tech & Travel Writers  
TUCSON, Ariz.--(BUSINESS WIRE)--Nov. 12, 2002-- **Airline Automation Inc.** announces that Aviacsa Airlines has signed a five-year contract with AAI for automated **flight firming** services from its state-of-the-art computer facility.

1/3,AB/151 (Item 9 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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24637036

**Aloha Airlines forms agreement with Airline Automation Inc**  
AIRLINE INDUSTRY INFORMATION

August 28, 2002

JOURNAL CODE: WAIH LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 82

Aloha Airlines has formed a three-year agreement with **Airline Automation Inc (AAI)** for automated **flight firming** services.

Under the agreement, the Honolulu-based airline will use AAI's automated **flight firming** application to manage its ticketing time limit rules on bookings made through Aloha's host reservation system or other airline reservation systems.

1/3,AB/152 (Item 10 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2003 The Dialog Corp. All rts. reserv.

24621938

**Aloha Airlines Selects Automated Flight Firming from AAI**  
PR NEWSWIRE (US)

August 27, 2002

JOURNAL CODE: WPRU LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 346

**Airline Automation Inc.** announces that Aloha Airlines has signed a three-year contract with AAI for automated **flight firming** services from its state-of-the-art computer facility.

AAI's automated **flight firming** application will give Honolulu-based Aloha the ability to manage ticketing time limit rules on bookings made through the Global Distribution System (GDS), Aloha's host

reservations system, or other airline reservation systems.

1/3,AB/153 (Item 11 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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24430622

**Aeropostal Chooses Automated Flight Firming From AAI**  
PR NEWSWIRE (US)  
August 15, 2002  
JOURNAL CODE: WPRU LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 239

**Airline Automation**, Inc. announces that Venezuelan airline Aeropostal has signed a 5-year contract for Predator(TM) -- AAI's Automated **Flight Firming** application.

AAI's automated **flight firming** application will provide to Aeropostal the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing the variability of no-show levels, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/154 (Item 12 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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24389162

**Summa Alliance Carriers ACES and AVIANCA Select Automated Flight Firming From AAI**  
PR NEWSWIRE (US)  
August 13, 2002  
JOURNAL CODE: WPRU LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 262

**Airline Automation** Inc. announces that Colombian airlines ACES, Avianca, and its subsidiary airline SAM, together comprising the Summa Alliance, have selected automated **flight firming** from AAI for the new combined entity.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to Avianca and ACES the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing the variability of no-show levels, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/155 (Item 13 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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24312731

**Airline Automation, Inc. Selects NameHunter(TM) Application From Language Analysis Systems**  
PR NEWSWIRE (US)  
August 08, 2002  
JOURNAL CODE: WPRU LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 311

**Airline Automation** Inc. announces it has entered into a license agreement with Language Analysis Systems, to use its NameHunter(TM) product.

AAI will utilize NameHunter(TM) in its Super Dupe Snooper(TM)

duplicate PNR process, an application that identifies and controls PNR duplication. NameHunter(TM) will be used to identify name matches across reservations, which will then be further analyzed to detect duplicate and overlapping flight itineraries.

1/3,AB/156 (Item 14 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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24271214

**Era Aviation Selects VIBE From AAI**

PR NEWSWIRE (US)

August 06, 2002

JOURNAL CODE: WPRU LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 303

Airline Automation Inc. today announced that Era Aviation has signed a 3-year contract for AAI's Internet Booking Engine and related services. AAI will be providing all services from its state-of-the-art computer facility in Tucson, AZ. AAI's Internet Booking Engine, called VIBE, operates in the carrier's host reservations system, thereby providing Era the ability to accept bookings over the Internet ( <http://www.eraaviation.com/> ) without incurring additional GDS booking charges. AAI will also provide automated e-ticketing capability as will issue ticket confirmations to Era's passengers via e-mail. Further, AAI will provide Era with various custom reports and other custom applications.

About Airline Automation

1/3,AB/157 (Item 15 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2003 The Dialog Corp. All rts. reserv.

22535854

**Airline Automation Inc. Announces Alliance With Ruf Strategic Solutions To Create Airpower Direct(TM) - Customer Data Marts For Air Carriers' CRM Application**

PR NEWSWIRE

April 30, 2002

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 553

Airline Automation, Inc. (AAI) announced today the formation of an alliance with Ruf Strategic Solutions(R) to create AirPower Direct(TM) -- an advanced customer database solution sourced from an airline's reservations (PNRs).

AirPower Direct(TM) combines a carrier's passenger and transaction data with proprietary demographic and other external data to provide carriers with a new source of marketing data to grow customer loyalty and improve marketing decisions.

1/3,AB/158 (Item 16 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2003 The Dialog Corp. All rts. reserv.

20131025

**Airline Automation, Inc. Introduces Email+Plus - Complete E-Marketing Solution**

PR NEWSWIRE

December 04, 2001

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 593

Hawaiian Airlines and National Airlines Sign on  
TUCSON, Ariz., Dec. 4 /PRNewswire/ -- Airline Automation, Inc. (AAI) announced today the introduction of a new E-marketing solution called Email+Plus(TM) and its first two buyers -- Hawaiian Airlines and National

Airlines.

1/3,AB/159 (Item 17 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2003 The Dialog Corp. All rts. reserv.

18664299

**Great Plains Airlines Selects VIBE From AAI**

PR NEWSWIRE

September 05, 2001

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 219

TUCSON, Ariz., Sept. 5 /PRNewswire/ -- **Airline Automation Inc.** today announced that Great Plains Airlines has signed a 5-year contract for AAI's Internet Booking Engine and related services.

AAI will be providing all services from its state-of-the-art computer facility in Tucson, AZ. AAI's Internet booking engine, called VIBE, operates in the carrier's host reservations system, thereby providing Great Plains the ability to accept bookings over the Internet (www.gpair.com) without incurring additional GDS booking charges. AAI will also provide automated e-ticketing capability as will issue ticket confirmations to Great Plains' passengers via facsimile or e-mail. In addition, AAI will provide Great Plains with various custom reports and other custom applications.

1/3,AB/160 (Item 18 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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15988470

**ATA (American Trans Air) Chooses AAI's PK Processor**

PR NEWSWIRE

April 04, 2001

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 302

TUCSON, Ariz., April 4 /PRNewswire/ -- **Airline Automation, Inc.** (AAI), the Tucson based airline Application Service Provider today announced that ATA (American Trans Air) has selected its PK Processor application.

PK Processor is an automated queue processing module that monitors passive bookings made by travel agencies through the Global Distribution System (GDS), and enforces the airline's passive booking policy. Since the process runs from AAI's computer center in Tucson there is no need for the airline to invest in computers or communications software, nor is it necessary for the airline's employees to write programming code in order for the process to work.

1/3,AB/161 (Item 19 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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15963873

**Vanguard selects services from Airline Automation Inc**

AIRLINE INDUSTRY INFORMATION

April 03, 2001

JOURNAL CODE: WAIJ LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 96

Vanguard Airlines, a US carrier, has chosen **Airline Automation Inc** (AAI), an application service provider, to supply a suite of services under a five-year contract.

The applications selected include **Flight Firming**, PK Processor (passive segment notification), ET-CONFO (E-ticket confirmation and notification), Ticket By Robot (E-Ticket issuance), VIBE (Internet Booking

Engine), PNR+Plus (database CRM application) and several other custom applications.

1/3,AB/162 (Item 20 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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15938105

**Vanguard Airlines Selects Services From AAI**

PR NEWSWIRE

April 02, 2001

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 165

TUCSON, Ariz., April 2 /PRNewswire/ -- **Airline Automation Inc.**, the Tucson based application service provider, today announced that Vanguard Airlines has selected a suite of services from AAI and signed a 5-year services agreement.

Vanguard has selected Automated **Flight Firming**, PK Processor (passive segment notification), ET-CONFO (E-ticket confirmation and notification), Ticket By Robot (E-Ticket issuance), VIBE (Internet Booking Engine), PNR+Plus (database CRM application), and several other custom applications. AAI will be providing all of these automated services from its state-of-the-art computer facility in Tucson, AZ.

1/3,AB/163 (Item 21 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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15033604

**Airline Automation, Inc. Introduces PNR+Plus ... A New Customer Relationship Management Solution**

PR NEWSWIRE

January 23, 2001

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 267

TUCSON, Ariz., Jan. 23 /PRNewswire/ -- **Airline Automation, Inc.** (AAI) today announced the introduction of a new customer relationship management solution called PNR+Plus(TM).

PNR+Plus(TM) provides consumer and business data to enable airlines to identify their customers and improve the productivity of targeting and promotions. Improved targeting and customer communications will grow customer loyalty and retention. PNR+Plus(TM) enables the airline to access their customer base beyond the frequent flyer program for direct & relationship marketing.

1/3,AB/164 (Item 22 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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14216701

**AAI's Automated Flight Firming System - Volume Records And Low No-Shows in November**

PR NEWSWIRE

December 13, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 211

TUCSON, Ariz., Dec. 13 /PRNewswire/ -- **Airline Automation, Inc.** (AAI), the Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced operating statistics for its automated **flight firming** system for November 2000.

During November, AAI's automated **flight firming** application reviewed 38,756,742 passenger segments for compliance to its customer's individual ticketing requirements. This was an increase of over 30% from

the previous record set in September 2000. In addition, these almost 39 million passenger segments were analyzed to detect and cancel duplicate segments, duplicate PNRs, fictitious names, and put through other customer-specific booking audits. As a result, 1.9 million non-productive segments were removed from AAI's customer's flight inventories, making these seats available for re-sale to other customers.

1/3,AB/165 (Item 23 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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13819544

**Frontier Airlines Begins Systemwide Flight Firming Using AAI's Automated System**

PR NEWSWIRE

November 16, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 246

TUCSON, Ariz., Nov. 16 /PRNewswire/ -- After a month of testing on selected markets, today Frontier Airlines began using AAI's automated **flight firming** application on all of its flights systemwide. During the trial period Frontier was able to test the application on a select group of markets and ensure that the ticketing time limit rules were being applied correctly, as well as devise several custom processes to address the carrier's particular needs for unique users.

Beginning November 15th AAI's automated **flight firming** process will review all reservations coming in to the Frontier system and assign unticketed bookings with the appropriate ticketing time limit request. These requests will then be sent back to the booking agency with a deadline by which the ticket must be issued. The process will then review the booking after the expiration of the deadline and determine whether a valid ticket has been issued, and cancel unticketed bookings.

1/3,AB/166 (Item 24 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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13474289

**AAI's Automated Flight Firming System Sets Volume Records in September**

PR NEWSWIRE

October 25, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 238

TUCSON, Ariz., Oct. 25 /PRNewswire/ -- **Airline Automation, Inc.** (AAI), a Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced operating statistics for its automated **flight firming** system for September 2000.

During September AAI's automated **flight firming** application reviewed over 29 million passenger segments for compliance to its customer's specific ticketing requirements. In addition, these 29 million passenger segments were analyzed to detect duplicate segments, duplicate PNRs, fictitious names, and put through other customer-specific booking audits. As a result of this application over 1.75 million non-productive segments were removed from its customer's flight inventories, making these seats available for re-sale to other customers.

1/3,AB/167 (Item 25 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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13285160

**INDUSTRY BRIEFS**

AIRLINE INDUSTRY INFORMATION

October 13, 2000

JOURNAL CODE: WAIJ LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 325

Air Canada indicated on 12 October that it had agreed to lease nine Airbus Industrie aircraft for a period of ten years. The agreement with International Lease Finance Corp includes six 112-seat A319 aircraft and three 132-seat A320s powered by engines from CFM International. The A319s will be delivered from August 2001 and the A320s from March 2002.

SITA, a provider of integrated telecommunications and information solution to the air transport industry, has acquired the majority of AAR Corp's ownership position in Aerospan.com, an e-marketplace joint venture for the aviation industry. AAR has indicated that it will remain a customer and user of Aerospan.com.

1/3,AB/168 (Item 26 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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13266971

**America West Chooses AAI's Automated Flight Firming Service**

PR NEWSWIRE

October 12, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 231

TUCSON, Ariz., Oct. 12 /PRNewswire/ -- **Airline Automation**, Inc. (AAI), a Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced that America West Airlines has entered into a 3-year contract for AAI's automated **flight firming** service.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to America West the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing the variability of no-show levels, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/169 (Item 27 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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13033435

**Airline Automation Inc. Files U.S. Patent Application For Automated Flight Firming System**

PR NEWSWIRE

September 27, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 211

TUCSON, Ariz., Sept. 27 /PRNewswire/ -- **Airline Automation**, Inc. (AAI), a Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced it had filed a U.S. Patent application for its automated **flight firming** system.

The application was filed on Friday September 22, 2000 under the title "Automated Method and System for Recognizing Unfulfilled Obligations and Initiating Steps to Convert said Obligations to a Fulfilled Status or to a Null Status for Resale."

1/3,AB/170 (Item 28 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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12190664

**National Airline Has 92% Load Factor and No DBC's; Credits AAI's Automated**



**Flight Firming Software**

PR NEWSWIRE

August 01, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 197

TUCSON, Ariz., Aug. 1 /PRNewswire/ -- Since its inception on May 27, 1999, National Airlines has been using AAI's Automated **Flight Firming** System. During that time AAI's robotic process has been assigning ticketing time limits, canceling duplicate segments, identifying fictitious name PNRs, and canceling unticketed reservations on all National Airlines flights.

The results of this continual process have been consistent and dramatic. In fact, on July 2, 2000, National enjoyed a 92% system wide load factor and didn't record a single denied boarding the entire day.

1/3,AB/171 (Item 29 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11540357

**INDUSTRY BRIEFS**

AIRLINE INDUSTRY INFORMATION

June 16, 2000

JOURNAL CODE: WAIJ LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 230

Northwest Airlines has released its Fearless Flying video, which can be used by people at home to help cure flight anxiety. The video is released with Broadview Media and is based on the carrier's WINGS seminars for worried fliers. The kit is priced at USD69.95 and includes a USD50-off airfare voucher.

The new airport in Iloilo, Philippines is expected to be complete and operational by 2004 according to the Philippines Senate President.

1/3,AB/172 (Item 30 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11502384

**Alaska Airlines Selects Automated Flight Firming from AAI**

PR NEWSWIRE

June 14, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 207

TUCSON, Ariz., June 14 /PRNewswire/ -- **Airline Automation** Inc. today announced that the Alaska Air Group has signed a contract for AAI's Automated **Flight Firming** service. The airlines of Alaska Air Group are Alaska Airlines and Horizon Air.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to Alaska the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing the variability of no-show levels, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/173 (Item 31 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11501919

**INDUSTRY BRIEFS**

AIRLINE INDUSTRY INFORMATION

June 14, 2000

JOURNAL CODE: WAIJ LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 398

Libya's national airline resumed services to Tunisia on 13 June after a suspension in services of nearly eight years due to a United Nations embargo on Libya. An air services agreement was created between Libya and Tunisia in May, facilitating the recommencement of services by both Libyan and Tunisian carriers.

EasyJet, a low cost carrier in the UK, has indicated that it will use the money from its initial public offering, due to occur in the 4Q2000, to finance the expansion of its fleet and to strengthen its balance sheet so that it can 'fend off competition' according to Dow Jones News.

1/3,AB/174 (Item 32 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11497041

**INDUSTRY BRIEFS**

M2 PRESSWIRE

June 14, 2000

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 411

JUN 14, 2000, M2 Communications - Libya's national airline resumed services to Tunisia on 13 June after a suspension in services of nearly eight years due to a United Nations embargo on Libya. An air services agreement was created between Libya and Tunisia in May, facilitating the recommencement of services by both Libyan and Tunisian carriers.

EasyJet, a low cost carrier in the UK, has indicated that it will use the money from its initial public offering, due to occur in the 4Q2000, to finance the expansion of its fleet and to strengthen its balance sheet so that it can 'fend off competition' according to Dow Jones News.

1/3,AB/175 (Item 33 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11482284

**INDUSTRY BRIEFS**

AIRLINE INDUSTRY INFORMATION

June 13, 2000

JOURNAL CODE: WAIJ LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 265

Continental Airlines has selected Airline Automation Inc to provide it with its Automated Flight Firming service, which will enable Continental Airlines to enforce ticketing time limit rules on bookings made through the Global Distribution System or other airline reservation systems.

Horizon Air has increased a firm order placed with Bombardier Aerospace, a Canadian aircraft manufacturer, for the 70-seat CRJ700 series from 25 to 30 aircraft for a contract value of USD130m. The initial order for 25 aircraft was placed in December 1998.

1/3,AB/176 (Item 34 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11482191

**Frontier Airlines Selects Automated Flight Firming From AAI**

PR NEWSWIRE

June 13, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 197

TUCSON, June 13 /PRNewswire/ -- **Airline Automation Inc.**, the Tucson based application service provider, today announced that Frontier Airlines has selected automated **flight firming** services from AAI.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to Frontier the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing the variability of no-show levels, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/177 (Item 35 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11479293

**INDUSTRY BRIEFS**

M2 PRESSWIRE

June 13, 2000

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 278

JUN 13, 2000, M2 Communications - Continental Airlines has selected **Airline Automation Inc** to provide it with its Automated **Flight Firming** service, which will enable Continental Airlines to enforce ticketing time limit rules on bookings made through the Global Distribution System or other airline reservation systems.

Horizon Air has increased a firm order placed with Bombardier Aerospace, a Canadian aircraft manufacturer, for the 70-seat CRJ700 series from 25 to 30 aircraft for a contract value of USD130m. The initial order for 25 aircraft was placed in December 1998.

1/3,AB/178 (Item 36 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11464223

**AAI's Automated Flight Firming System Selected by Continental Airlines**

PR NEWSWIRE

June 12, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 195

TUCSON, Ariz., June 12 /PRNewswire/ -- **Airline Automation Inc.** today announced that Continental Airlines has become the latest new customer for AAI's Automated **Flight Firming** service.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to Continental the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing the variability of no-show levels, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/179 (Item 37 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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11371528

**American Airlines Selects Automated Flight Firming Services from AAI**

PR NEWSWIRE

June 06, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 170

TUCSON, Ariz., June 6 /PRNewswire/ -- **Airline Automation Inc.** today announced that American Airlines has signed a 3 1/2-year contract with the Tucson based company to purchase automated **flight firming** services.

AAI will be providing the automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application reduces no-show variability. This will increase American's revenue by giving American the ability to increase the inventory provided for discount fare travelers and reduce oversales at the same time.

1/3,AB/180 (Item 38 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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10902441

**ACES Selects Three Automated Software Services from AAI**

PR NEWSWIRE

May 08, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 224

TUCSON, Ariz., May 8 /PRNewswire/ -- **Airline Automation Inc.** today announced that Aerolineas Centrales de Colombia S.A., (ACES), has become the latest new customer for AAI's Automated **Flight Firming** service. In addition, ACES has selected PK Processor to manage its passive bookings and TTR Processor to manage its teletype reject messages.

AAI will be providing all of the above services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to ACES the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels as well as reducing their variability, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/181 (Item 39 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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10643749

**AAI Develops Automation for Computer Assisted Passenger Screening (CAPS)**

PR NEWSWIRE

April 19, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 183

TUCSON, Ariz., April 19 /PRNewswire/ -- **Airline Automation Inc.** today announced the completion of an automated application to assist airlines using the Computer Assisted Passenger Screening (CAPS) system in SABRE.

Based upon passenger profiles, the CAPS system calculates the number of special profile passengers and their bags on each flight departure. AAI's CAPS automation goes in to SABRE and collects all of the CAPS data from the previous day on all flights and then generates a daily data file that is electronically shipped to the carrier. The automated process saves the carrier hours of manual labor each day and assures an accurate calculation of the CAPS data, since the data only resides in SABRE for one day.

1/3,AB/182 (Item 40 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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10386980

**British Midland Selects Predator Flight Firming Software from AAI**

PR NEWSWIRE

April 03, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 217

TUCSON, Ariz., April 3 /PRNewswire/ -- **Airline Automation Inc.** today announced that British Midland has become the latest new customer for AAI's Predator(TM) Automated **Flight Firming** module.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's Predator(TM) robotics applications will provide to British Midland the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage while increasing the onboard load factor on sold out flights.

1/3,AB/183 (Item 41 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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10334280

**National Airline Has 79% Load Factor and Only 1 DBC; Credits AAI's Predator Flight Firming Software**

PR NEWSWIRE

March 30, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 201

TUCSON, Ariz., March 30 /PRNewswire/ -- National Airlines has been using the Predator(TM) Automated **Flight Firming** module since it started flying last May 27th. During that time Predator(TM) has been assigning ticketing time limits, sending requests for tickets, canceling duplicate segments, identifying fictitious name PNRs, and canceling unticketed reservations on all National Airlines flights.

As a result of this process, National Airlines has enjoyed lower no-show factors, higher onboard load factors on "sold-out" flight, and lower denied boardings. In fact, on March 12th National enjoyed a 79% system wide load factor and recorded 1 denied boarding the entire day.

1/3,AB/184 (Item 42 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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09002724

**Mexicana Airlines selects Predator Automated Flight Firming module from Airline Automation**

AIRLINE INDUSTRY INFORMATION

January 06, 2000

JOURNAL CODE: WAIJ LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 46

Mexicana Airlines has selected the Predator Automated **Flight Firming** module from **Airline Automation Inc** to enable it to enforce ticketing time limit rules on bookings made through airline reservation systems and in particular the Global Distribution System.

((Comments on this story may be sent to [aii.feedback@m2.com](mailto:aii.feedback@m2.com)))

1/3,AB/185 (Item 43 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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08998253

**Mexicana Airlines selects Predator Automated Flight Firming module from  
Airline Automation**

M2 PRESSWIRE

January 06, 2000

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 59

JAN 6, 2000, M2 Communications - Mexicana Airlines has selected the Predator Automated Flight Firming module from Airline Automation Inc to enable it to enforce ticketing time limit rules on bookings made through airline reservation systems and in particular the Global Distribution System.

((Comments on this story may be sent to [aii.feedback@m2.com](mailto:aii.feedback@m2.com)))

1/3,AB/186 (Item 44 from file: 20)  
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08984942

**Mexicana Airlines Selects Predator Flight Firming Software from AAI**  
PR NEWSWIRE

January 05, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 217

TUCSON, Ariz., Jan. 5 /PRNewswire/ -- Airline Automation Inc. today announced that Mexicana Airlines has become the latest new customer for AAI's Predator(TM) Automated Flight Firming module.

AAI will be providing automated flight firming services from its state-of-the-art computer facility in Tucson, AZ. AAI's Predator(TM) robotics applications will provide to Mexicana Airlines the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage while increasing the onboard load factor on sold out flights.

1/3,AB/187 (Item 45 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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08727182

**The Arizona Republic AZ Inc. Column**

KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (ARIZONA REPUBLIC - PHOENIX, ARIZONA)

December 14, 1999

JOURNAL CODE: KAZR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 461

HMO PROBLEMS CAUSE CONFUSION: The decision to put a health insurance company into state receivership left Flagstaff health-care providers confused about whether they are to treat Premier Healthcare Inc. patients.

North Country Community Health Center of Flagstaff sent out letters telling its Premier-insured patients that the clinic wouldn't treat them any longer, but then heard that a court injunction demanded providers stick with Premier patients until at least Jan. 14.

1/3,AB/188 (Item 46 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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08724381

**Midway Airlines Flight Firming Gets Results**  
PR NEWSWIRE

December 15, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 195

TUCSON, Ariz., Dec. 15 /PRNewswire/ -- Midway Airlines (Nasdaq: MDWY), a long-time customer of AAI's Predator(TM) Automated **Flight Firming** service, has just completed one of their most successful Thanksgiving travel periods in their history, and are giving "the robot" his due credit.

Midway has been firming its flights with Predator(TM) since 1997 and during that time has seen its no-show factor and oversale rates improve dramatically. In addition, two new Predator(TM) processes help Midway identify reservations with fictitious names and duplicate bookings, further improving the quality of bookings made on Midway Airlines.

1/3,AB/189 (Item 47 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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08686092

**Aerolineas Argentinas Chooses AAI's Automated Flight Firming System**

PR NEWSWIRE

December 13, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 253

TUCSON, Ariz., Dec. 13 /PRNewswire/ -- **Airline Automation Inc.** today announced that Aerolineas Argentinas has selected AAI's automated **flight firming** application, called Predator(TM), as its **flight firming** system. In addition to the **flight firming** services, Aerolineas Argentinas will also employ AAI's Troll application-which identifies PNR's with fictitious names, and Dupe Snooper-an application that identifies and cancels duplicate bookings.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's Predator(TM) robotics applications will provide to Aerolineas Argentinas the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage while increasing the onboard load factor on sold out flights.

1/3,AB/190 (Item 48 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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08202838

**New system developed to detect duplicate booking and fake names**

M2 PRESSWIRE

November 12, 1999

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 116

NOV 12, 1999, M2 Communications - **Airline Automation Inc.**, a global **flight firming** company, has developed a system to spot speculative and fictitious flight bookings in real time. The Troll system uses two automated processes to distinguish names that may be fake, either from a list of known fake names, supplied by a standard database or from the customer, or by using a method to search for consecutive letters in initials. There is also a segment, called Dupe Snooper, which hunts for and deletes duplicated flights. An enhanced version of this system which examines duplicate bookings in different PNRs is expected to be in beta testing by December.

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1/3,AB/191 (Item 49 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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08201552

-New system developed to detect duplicate booking and fake names

AIRLINE INDUSTRY INFORMATION

November 15, 1999

JOURNAL CODE: WAIJ LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 102

**Airline Automation Inc**, a global **flight firming** company, has developed a system to spot speculative and fictitious flight bookings in real time. The **Troll** system uses two automated processes to distinguish names that may be fake, either from a list of known fake names, supplied by a standard database or from the customer, or by using a method to search for consecutive letters in initials. There is also a segment, called **Dupe Snooper**, which hunts for and deletes duplicated flights. An enhanced version of this system which examines duplicate bookings in different PNRs is expected to be in beta testing by December.

1/3,AB/192 (Item 50 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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08165006

**AAI Tools Identify Fictitious Bookings in Real-Time**

PR NEWSWIRE

November 10, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 253

TUCSON, Ariz., Nov. 10 /PRNewswire/ -- **Airline Automation Inc.** today announced the development and implementation of two new automated processes to identify fictitious and speculative airline bookings. Both processes work in conjunction with the **Predator(TM)** automated **flight firming** process while not adding to the high speed message count in the carrier's multi host system.

The fictitious name processor, called **Troll**, identifies and records suspected fictitious names and their record locators and automatically sends this information to customers via e-mail at the end of each day. The **Troll** works off of a standard database of fictitious names as well as any specialized lists provided by AAI's customers, including foreign languages. In addition, the **Troll** recognizes consecutive single character first initials (e.g. A/B/C, T/O/M, etc).

1/3,AB/193 (Item 51 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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07231462

**American Airlines Chooses AAI's Automated Flight Firming System**

PR NEWSWIRE

September 15, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 230

TUCSON, Ariz., Sept. 15 /PRNewswire/ -- **Airline Automation Inc.** today announced that American Airlines has selected AAI's automated **flight firming** application, called **Predator(TM)**, to flight-firm the routes it picked up after the recent purchase of Reno Air.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. On the selected American markets, AAI's **Predator(TM)** robotics applications will provide to American Airlines the ability to enforce ticketing time limit rules on travel agency made bookings through the Global Distribution System (GDS). Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage and increasing the onboard load factor on sold out flights.



1/3,AB/194 (Item 52 from file: 20)  
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05942381

**-BRIEFLY NOTED**

**AIRLINE INDUSTRY INFORMATION**

June 29, 1999

JOURNAL CODE: WAIJ LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 478

Eritrea's Assab airport has been bombed by Ethiopia twice in two days in the latest outbreak of violence in the area.

Emirates airline of Dubai has signed a US\$82.4m financing agreement with Credit Agricole Indosuez to enable it to acquire a third Airbus A330-200 aircraft.

1/3,AB/195 (Item 53 from file: 20)  
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05904924

**Hawaiian Airlines Chooses AAI's Automated Flight Firming System**

PR NEWSWIRE

June 25, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 212

TUCSON, Ariz., June 25 /PRNewswire/ -- Airline Automation Inc. today announced that Hawaiian Airlines has selected AAI's Predator(TM) automated flight firming application, called Predator(TM).

The agreement calls for AAI to provide automated flight firming services from its state-of-the-art computer facility in Tucson, AZ. AAI's Predator(TM) robotics applications will provide to Hawaiian the ability to enforce ticketing time limit rules on travel agency made bookings through the Global Distribution System (GDS). Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage and increasing the onboard load factor on sold out flights.

1/3,AB/196 (Item 54 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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04567653

**Grupo TACA Selects AAI's Predator Flight Firming Application**

PR NEWSWIRE

March 08, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 184

TUCSON, Ariz., March 8 /PRNewswire/ -- Airline Automation Inc. today announced that Grupo TACA has selected AAI's Predator(TM) automated flight firming application, signing a 5-year service agreement.

"We are pleased to be working with AAI and Grupo TACA looks forward to receiving the benefits of automated flight firming ." said Federico Bloch, Grupo TACA's Chairman.

1/3,AB/197 (Item 55 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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04217684

**National Airlines Selects AAI for Frequent Flyer, Flight Scheduling, and Flight Firming Software**

PR NEWSWIRE

February 03, 1999

JOURNAL CODE: WPRW    LANGUAGE: English    RECORD TYPE: FULLTEXT  
WORD COUNT: 220

TUCSON, Ariz., Feb. 3 /PRNewswire/ -- **Airline Automation Inc.** today announced that National Airlines had selected several of its products and customized applications, and signed a five year contract with the Tucson based firm.

For its frequent flyer program, Las Vegas-based National selected AAI's Frequent Traveler System (FTS), which will be modified for National's use. In addition to a new integration with National's SABRE reservations system, FTS will provide National with a web interface that will allow its frequent travelers to access the system via the internet. Several other enhancements will be provided to provide National's frequent flyers with near-real time account updates and status.

1/3,AB/198    (Item 56 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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04203527

**COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule Update Module**

PR NEWSWIRE

February 02, 1999

JOURNAL CODE: WPRW    LANGUAGE: English    RECORD TYPE: FULLTEXT  
WORD COUNT: 182

TUCSON, Ariz., Feb. 2 /PRNewswire/ -- **Airline Automation Inc.** today announced that Compania Panamena de Aviacion, S.A. (COPA) had selected Flight Scheduling Automation System (FSAS) including the new automated schedule update module for SABRE multi host users.

COPA, already an AAI customer using its Predator(TM) robotic module for **flight firming**, will be able to automatically update its SABRE multi host schedule directly from FSAS. The multi host schedule update process, once a time consuming manual process with a high frequency of mistakes, is now streamlined and simplified. The FSAS user simply enters his schedule into the FSAS database, which reads type 3 records, and with some minor table updates FSAS produces both a complete SSIM Level VIII file and the SABRE multi host schedule change automatically. The automated schedule change update module is also offered through AAI's Tucson computer center on a service bureau basis.

1/3,AB/199    (Item 57 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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03674342

**AAI Customer's Tout Impact of Flight Firming**

PR NEWSWIRE

December 07, 1998

JOURNAL CODE: WPRW    LANGUAGE: English    RECORD TYPE: FULLTEXT  
WORD COUNT: 214

TUCSON, Ariz., Dec. 7 /PRNewswire/ -- Customers of **Airline Automation Inc.**'s automated **flight firming** service have reviewed their Thanksgiving holiday flight operating statistics and they like what they see.

AAI's Predator(TM) robotics applications offer its customers the ability to enforce ticketing time limit rules on travel agency made bookings through the Global Distribution System (GDS). Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage and increasing the onboard load factor on sold out flights.

?type s1/3,9/199

1/9/199    (Item 57 from file: 20)

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03674342 (THIS IS THE FULLTEXT)

**AAI Customer's Tout Impact of Flight Firming**

PR NEWSWIRE

December 07, 1998

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 214

TUCSON, Ariz., Dec. 7 /PRNewswire/ -- Customers of **Airline Automation** Inc.'s automated **flight firming** service have reviewed their Thanksgiving holiday flight operating statistics and they like what they see.

AAI's Predator(TM) robotics applications offer its customers the ability to enforce ticketing time limit rules on travel agency made bookings through the Global Distribution System (GDS). Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage and increasing the onboard load factor on sold out flights.

Predator helped insure Reno Air's fare rules were followed and that we had butts in seats for our peak travel period. Our no-show rate for the Wednesday before Thanksgiving was only 4.5%," said Walt Kochan, Director of Marketing Programs and Distribution of Reno Air.

"We have seen a significant reduction in no-show rates since implementing the Predator(TM) process," said Alex Dietz, Midway Airline's Director of Pricing and Yield Management. "This had led to visible reductions in both oversales and spoilage figures. We were particularly pleased with our recent performance during the peak Thanksgiving travel period."

AAI provides **flight firming** and other services to over 30 domestic and international airlines. For more information, visit the AAI web site at <http://www.airauto.com> or call 1-800-369-5875.

/CONTACT: Frank Arciuolo of **Airline Automation**, Inc., 800-369-5875/ 08:01 EST

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